

# AGENDA

RTD Accountability Committee  
Operations Subcommittee  
Wednesday, January 6, 2020  
3:00- 4:00 p.m.  
**VIDEO/WEB CONFERENCE**  
Denver, CO

1. Call to Order
2. Introductions
3. December 16, 2020 Meeting Summary  
(Attachment A)

## DISCUSSION ITEMS

4. Discussion about RTD transit service levels for 2021  
(Attachment B) RTD Staff
5. Continue discussion of potential recommendations related to RTD Fare Structure and Pass Programs  
(Attachment C) Deya Zavala

## ADMINISTRATIVE ITEMS

6. Next Steps
7. Member Comment/Other Matters
8. Adjournment



MEETING SUMMARY  
**RTD ACCOUNTABILITY COMMITTEE**  
**Wednesday, December 16, 2020**  
**Note: Meeting held virtually via GoToMeeting**

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**MEMBERS PRESENT:**

Deya Zavala (Chair)  
Krystin Trustman  
Jackie Millet  
Lynn Guissinger

Crystal Murillo  
Chris Frampton  
Rutt Bridges

Others Present: Callie McKenna, Holly Buck, Kent Moorman, Miller Hudson, Roger Sherman, Bill Sirois, Jordan Sanchez, Mike Meader, Jyotsna Vishwakarma, Nicole Carey, Robert Grado, Michael Ford, Barbara McManus, Monika Treipl-Harnke, Alex Hyde-Wright, Mac Callison, Natalie Shishido, Luke Palmisano, Ryan Billings, Justin Begley, George Gerstle, and DRCOG staff.

Call to Order

Deya Zavala, Operations Subcommittee Chair, called the meeting to order at 3p.m.

Meeting Summary from December 2, 2020

No comments.

**INFORMATIONAL ITEMS**

Briefing on RTD Fare Evasion Enforcement Policy

Robert Grado, Chief of RTD Policy briefed the subcommittee on the topic before taking questions. He stated that by statute, RTD can enforce fare evasion as Class B traffic violation which is a non-criminal offense. He also said that commuter rail has officers crosstrained as crew as well doing fare enforcement in addition to other support. The following are questions and answers from the conversation:

- What is the fine for riding without fare & does the cost vary by county?
  - The fine is \$75 and counties include additional fees; these vary by county and can show up as surcharges or court fees. Example: Denver adds \$125 court fee; Chief Grado said they will not remove someone if they don't have fare.
- What is the cost for security personnel?
  - Approximately \$20 million.
- What is the task force overseeing fare enforcement policy and who is represented?
  - It is an ad hoc committee established to develop 5-year plan. The task force is comprised of RTD staff.
- What are the demographics of fare evasion and does it differ from rail vs. bus?
  - Chief Grado said that demographic statistics are not currently tracked by RTD Security.

Continue discussion of potential recommendations related to RTD Fare Structure and Pass Programs

Chair Deya Zevala presented three goals to the subcommittee. There was discussion about modifying goal #1 to focus on customer/user experience. Also, following discussion on the topic, the goals table was updated to include paratransit considerations.

Next Steps

The next meeting will take place on January 6, 2020.

**ADMINISTRATIVE ITEMS**

Member Comment/Other Matters

None.

Adjournment

The meeting adjourned at about 4pm.

**ATTACH B**

To: Members of the RTD Accountability Committee Operations Subcommittee

From: Douglas W. Rex, Executive Director  
(303) 480-6701 or [drex@drcog.org](mailto:drex@drcog.org)

<b>Meeting Date</b>	<b>Agenda Category</b>	<b>Agenda Item #</b>
January 6, 2021	Discussion	4

**SUBJECT**

Discussion about RTD transit service levels for 2021

**PROPOSED ACTION/RECOMMENDATIONS**

N/A

**ACTION BY OTHERS**

N/A

**SUMMARY**

On December 27<sup>th</sup>, the President signed a \$900 billion pandemic relief bill into law. This bill includes \$14 billion of aid for public transit. Covid-19 vaccinations are underway. RTD staff have been invited to help frame an initial high-level conversation on what 2021 may bring for RTD's service levels.

**PREVIOUS DISCUSSIONS/ACTIONS**

N/A

**PROPOSED MOTION**

N/A

**ATTACHMENT**

N/A

**ADDITIONAL INFORMATION**

If you need additional information, please contact Douglas W. Rex, Executive Director, at [drex@drcog.org](mailto:drex@drcog.org) or (303) 480-6701; or Matthew Helfant, Senior Transportation Planner, at 303-480-6731 or [mhelfant@drcog.org](mailto:mhelfant@drcog.org).

**ATTACH C**

To: Members of the RTD Accountability Committee Operations Subcommittee

From: Douglas W. Rex, Executive Director  
(303) 480-6701 or [drex@drcog.org](mailto:drex@drcog.org)

Meeting Date	Agenda Category	Agenda Item #
January 6, 2021	Discussion	5

**SUBJECT**

Proposed Recommendations for Fare Structure and Pass Programs

**PROPOSED ACTION/RECOMMENDATIONS**

N/A

**ACTION BY OTHERS**

N/A

**SUMMARY**

Over the past several meetings, the subcommittee has explored options related to possible recommendations to RTD fare structure and pass programs. At the December 16<sup>th</sup> meeting, the RTD Chief of Policy briefed the subcommittee on RTD fare evasion enforcement policy. It has been noted that adjustments to this policy has helped other transit systems increase involvement in low-income fare programs and educate riders on how to purchase the correct fare among other benefits.

The conversation at the January 6<sup>th</sup> meeting will focus on formulating recommendations on the following fare structure and pass programs topics:

- Align all discount fares (seniors, youth, persons with disabilities, and low income)
- Create a simple fare and pass structure for customers and operators
- Minimize cost burden to equity populations
- Deliver communications through easy to access channels & easy to use tools.

**PREVIOUS DISCUSSIONS/ACTIONS**

N/A

**PROPOSED MOTION**

N/A

**ATTACHMENT**

N/A

**ADDITIONAL INFORMATION**

If you need additional information, please contact Douglas W. Rex, Executive Director, at [drex@drcog.org](mailto:drex@drcog.org) or (303) 480-6701; or Matthew Helfant, Senior Transportation Planner, at 303-480-6731 or [mhelfant@drcog.org](mailto:mhelfant@drcog.org) or Deya Zavala, Chair RTD Accountability Committee Operations Subcommittee, at [dzavala@milehighconnects.org](mailto:dzavala@milehighconnects.org).