

AGENDA

RTD Accountability Committee
Governance Subcommittee
Thursday, January 21, 2021
3:00- 4:00 p.m.
VIDEO/WEB CONFERENCE
Denver, CO

1. Call to Order
2. January 4, 2020 Meeting Summary
(Attachment A)
3. Briefing on travel shed conversations
(Attachment B)
4. Subcommittee timeline for completion of tasks
(Attachment C)
5. Next Steps

ADMINISTRATIVE ITEMS

6. Member Comment/Other Matters
7. Next meeting: February 1, 2021 at 4:00 p.m.
8. Adjournment

SUMMARY

RTD Accountability Committee: Governance Subcommittee
Monday, January 4, 2020

Note: Meeting held virtually via GoToMeeting

Committee members present:

Julie Duran Mullica (Chair)
Jackie Millet
Deyanira Zavala
Rutt Bridges
Kathy Nesbitt
Lynn Guissing
Troy Whitmore

Others Present: Doug Rex, Ron Papsdorf, Matthew Helfant, Melinda Stevens, Angie Rivera-Malpiede, Barbara McManus, Debra Baskett, Natalie Shishido, Nicole Carey, Jordan Sanchez, Mac Callison, Jesse Carter, Bill Van Meter, Luke Palmisano, Kent Moorman, Doug Monroe, Bill Sirois, Michael Ford, Debra Johnson, Kathleen Bracke, Miller Hudson, Alex Hyde-Wright, Brian Welch.

Chair Mullica called the meeting to order at 4:00 p.m.

December 21, 2020 Meeting Summary

Meeting summary was submitted. No revisions were requested.

Briefing on the RTD Service Development and Core Network

RTD's Jesse Carter and Doug Monroe provided a briefing on RTD's service development process highlighting the components that are evaluated in determining service design and the interconnectedness of the system's routes.

- Jackie Millet: recognizing that Reimagine RTD began the conversation of identifying RTD core's system, what else does RTD need to finish that exercise?
 - RTD: the origin/destination information from the Reimagine RTD put us on the right track to defining the core system. However, the way RTD looks at the system it is hard to define the "core" system because all routes are important and lead to the overall mission of increasing mobility. There remains a need to look at the system holistically.
- Rutt Bridges: Is the 50% transfers the same for rail and bus.
 - RTD staff didn't have the information readily available. The survey indicating the 50% transfer was a combined survey of rail and bus.
- Rutt Bridges: Do you have any specific information regarding average commute time and wait time?
 - RTD staff said they would send DRCOG staff the survey report for distribution to subcommittee members.
- Deya Zavala: Does the "tap" data give any insight into boardings and alightings?
 - RTD staff indicated that the "tap" data has not been used for system delivery since adoption rate is not particularly high. The data is also skewed since riders don't tap as they alight. RTD doesn't currently have a system in place

to review the system holistically. RTD relies on survey data conducted on a regular cycle.

- Chair Mullica: How is RTD getting input from the community?
 - RTD receives comments via email and telephone through its customer care department. It also has regular meetings with stakeholders. There is also a specific process to receive feedback on possible service changes that happen three times per year.
- Jackie Millet: Are there service considerations given to “core” institutions (community colleges, hospital, etc.)?
 - Yes. Core institutions are primary contributors of ridership and RTD has good two-way communication with these facilities.
- Elise Jones: the community experience has been that RTD decides what they would like to see regarding service cuts and then shows up into the communities to discuss. As we think about better ways to do this, has RTD thought about proactively reaching out to potentially problem-solve before going out for public comments?
 - RTD staff agreed that the comment was a fair assessment. It is very difficult at times, especially when budget cuts are affecting service delivery to have a as robust conversation.
- Deya Zavala: How often do you see the same routes come up for reduction in service?
 - If a route is not performing well, the decision to reduce service doesn't necessarily improve the service resulting in possible additional service cuts. There isn't a particular area of the region that we see service consistent cuts. It is more about specific routes.
- Chair Mullica: How are service standards established?
 - RTD staff indicated that the standards are revised and recalculated every year.
- Deya Zavala: Does RTD conduct post-route service analysis?
 - Yes, staff does revisit routes to look at how it could effect future service in the area.

Update on the RTD Accountability Committee Preliminary Report

Doug Rex indicated that the preliminary report will be published in the January 11 RTD Accountability Committee agenda scheduled to go out later today.

Update on CARES Act

Debra Johnson provided a quick update on the status of the second round of CARES act funding. Ms. Johnson said that while RTD doesn't know its exact apportionment, it should know by the end of January. RTD is also waiting for any guidance that may come from the federal government on the eligibility of the grant's use.

Adjournment

The meeting adjourned at 5:06 p.m.

ATTACH B

To: Members of the Governance Subcommittee

From: Douglas W. Rex, Executive Director
(303) 480-6701 or drex@drcoq.org

Meeting Date	Agenda Category	Agenda Item #
January 21, 2021	Discussion	3

SUBJECT

Briefing on travel shed conversations with RTD staff

PROPOSED ACTION/RECOMMENDATIONS

N/A

ACTION BY OTHERS

N/A

SUMMARY

On January 11, staff from DRCOG and RTD met to discuss the concept of utilizing the region's travel shed information in establishing subregional service councils. During the meeting, RTD staff made reference to the "location based services" data being used to develop its system optimization plan as part of Reimagine RTD. RTD staff also provided the attached graphic illustrating transit trips throughout the region as part of its 2015 onboard survey.

Both staffs agree that there are obvious travel patterns throughout the region that make the travel shed concept viable. DRCOG staff is in the process of scheduling a roundtable conversation with community staff in an effort to make a recommendation for the subcommittee's consideration.

PREVIOUS DISCUSSIONS/ACTIONS

N/A

PROPOSED MOTION

N/A

ATTACHMENT

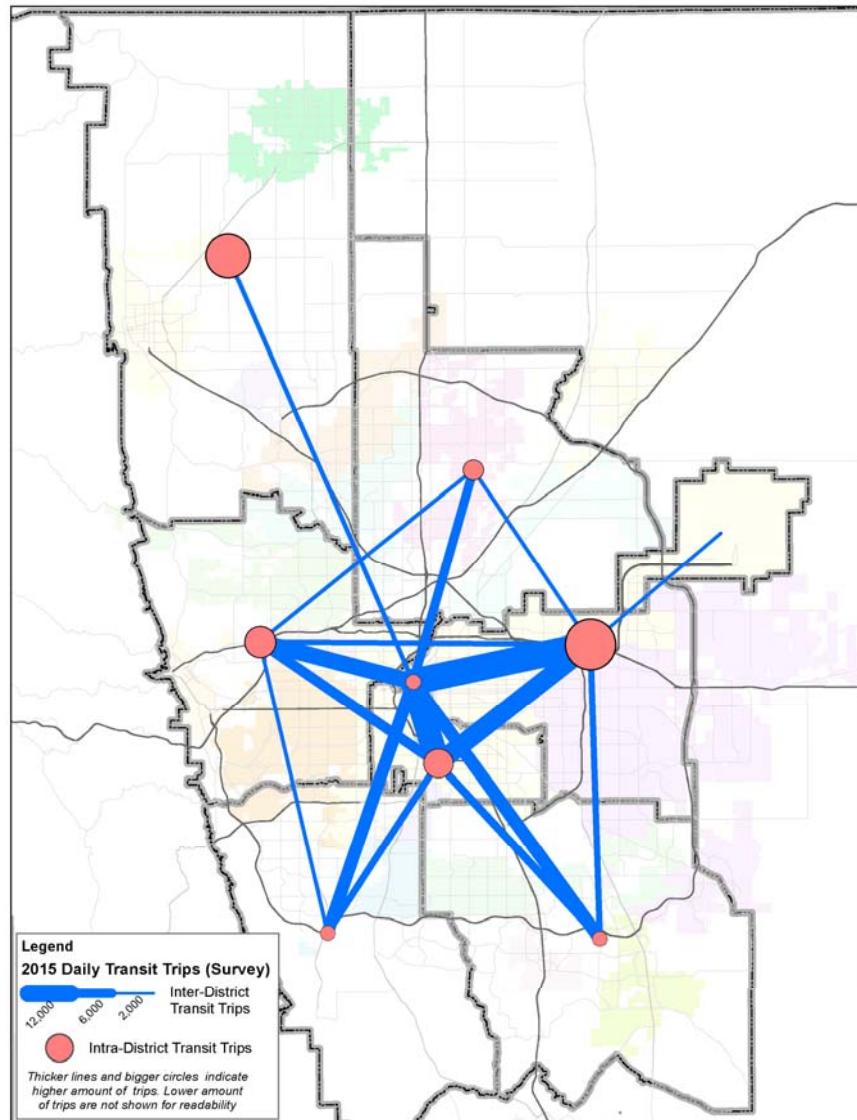
Transit Trip Patterns (2015 Onboard Survey)

ADDITIONAL INFORMATION

If you need additional information, please contact Douglas W. Rex, Executive Director, at drex@drcoq.org or (303) 480-6701.

Transit Trip Patterns

- Used On-board Survey
- Expanded to boardings and trips
- Inter-District Transit Trips
 - 8% East – CBD
 - 8% Central – CBD
 - 5% West – CBD
- Intra-District Transit Trips
 - 13% within East
 - 10% NW Boulder
 - 5% West



ATTACH C