City of Lone Tree Link On-Demand Service Update

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Mayor, City of Lone Tree
Lone Tree Link - History

• The Lone Tree Link Circulator was created to support the future South East Light Rail Extension—
  • Circulator service from Lincoln LRT Station to Sky Ridge Medical Center and Charles Schwab campus
  • September 2014 to May 2019
    • 363,621 Total Boarding's

• Funding Partners –
  • City of Lone Tree
  • Charles Schwab
  • Sky Ridge Medical Center
  • Denver South
  • Omni Park Metropolitan District
  • Kaiser Permanente
Lone Tree Link – Current On-Demand Service

Summary of services
• February 2019 to March 2020 – Pre-COVID-19
  • 2 Shuttees running 7am – 7pm
  • Over 50,000 Total Boardings
  • 70% of trips internal trips within the City
  • 30% of trips were commuting to RTD system

• March 2020 – October 2020
  • Service suspended Due to Covid19 Impacts
  • Relaunched in October 2020 with enhanced safety measures and running one shuttle
Lone Tree Link – Current On-Demand Service

- Funding Partners:
  - City of Lone Tree –
    - $300,000/Year allocated in the city budget
  - Denver South -
    - $100,000/Year @25% match to City of Lone Tree
## Trips by Land Use

<table>
<thead>
<tr>
<th>Origins</th>
<th>Destinations</th>
<th>Residential (4.8%)</th>
<th>Multifamily (32.9%)</th>
<th>Commercial (52.4%)</th>
<th>Institutional (9.7%)</th>
<th>Parks Open Space (0.3%)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Residential (6.6%)</td>
<td></td>
<td>0.2%</td>
<td>0.6%</td>
<td>4.8%</td>
<td>1.1%</td>
<td>0.0%</td>
</tr>
<tr>
<td>Multifamily (43.8%)</td>
<td></td>
<td>0.7%</td>
<td>1.8%</td>
<td>33.8%</td>
<td>7.3%</td>
<td>0.1%</td>
</tr>
<tr>
<td>Commercial (40.9%)</td>
<td></td>
<td>2.7%</td>
<td>24.6%</td>
<td>12.4%</td>
<td>1.0%</td>
<td>0.2%</td>
</tr>
<tr>
<td>Institutional (8.2%)</td>
<td></td>
<td>1.1%</td>
<td>5.8%</td>
<td>0.8%</td>
<td>0.4%</td>
<td>0.0%</td>
</tr>
<tr>
<td>Parks Open Space (0.6%)</td>
<td></td>
<td>0.0%</td>
<td>0.1%</td>
<td>0.6%</td>
<td>0.0%</td>
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</tr>
</tbody>
</table>
Ridership Survey – Pre-Covid

**The way people use the service**

- 70% use to travel around the City (Park Meadows, Sky Ridge, Rec Center, misc. errands)
- 30% use to get to and from work to mainly connecting to RTD Light Rail System

**The way people experience the service**

- 78% or respondents would strongly recommend Link on Demand to others
- 80% of respondents say service is reliable
- <5% of respondents complained about drivers and service hours
Thank You!
Questions?