

**AGENDA**  
**ADVISORY COMMITTEE ON AGING**  
**Friday, June 18, 2021**  
**11:00 p.m. – 1:40 p.m.**  
**Via Webinar**

- 1 11:00 Call to Order and Introductions
- 2 11:05 Public Comment  
Up to 45 minutes is allocated now for public comment and each speaker will be limited to 3 minutes. If there are additional requests from the public to address the Committee, time will be allocated at the end of the meeting to complete public comment.
- 3 11:15 Report of the Chair
- 4 11:20 Report of the AAA Director

**CONSENT AGENDA**

- 5 11:35 Move to Approve Consent Agenda
  - Minutes of April 16, 2021  
(Attachment A)

**ACTION ITEMS**

- 6 11:40 Discussion of AAA Voucher Contracts  
(Attachment B)
- 7 11:50 Discussion of Nymb1 Science Contract Renewal for State FY 2021-2022  
(Attachment C)

**INFORMATIONAL BRIEFINGS**

- 8 11:55 Wellness and Community-based Services update  
(Attachment D)
- 9 12:10 Update on Legislative Session  
(Attachment E)
- 10 12:20 Project Visibility Training  
(Attachment F)



11      1:30      County Reports

**ADMINISTRATIVE ITEMS**

12                      **Note: July Meeting is Cancelled. Next Meeting – August 20, 2021**

13                      Other Matters by Members

14      1:40      Adjourn

15

Persons in need of auxiliary aids or services, such as interpretation services or assisted listening devices, are asked to contact DRCOG at least 48 hours in advance of the meeting by calling (303) 480-6763.



### AAA Acronym Quick List

ACL/AOA	Administration for Community Living/Administration on Aging
ACO	Accountable Care Organization
ADA	Americans with Disabilities Act
ADL	Activities of Daily Living
ADRC	Aging and Disability Resource Center
AHC	Accountable Health Communities
CAC	Citizens Advisory Committee
CASOA	Community Assessment Survey for Older Adults
CCT	Colorado Choice Transitions
CMS	Centers for Medicare and Medicaid Services
COA	Council on Aging
DCOA	Denver Commission on Aging
DORA	Department of Regulatory Agencies
DOLA	Department of Local Affairs
DRMAC	Denver Regional Mobility and Access Council
F&B	Finance and Budget Committee
GIS	Geographic Information System
HB	House Bill
HCPF	Health Care Policy and Financing
HIPAA	Health Insurance Portability and Accountability Act
HTP	Hospital Transformation Project
I&A	Information and Assistance
JBC	Joint Budget Committee
LTC	Long Term Care
MIPPA	Medicare Improvement for Patient and Providers Act
MOU	Memorandum of Understanding
NASUAD	National Association of States United for Aging and Disabilities
OAA	Older Americans Act
PACE	Program of All-Inclusive Care for the Elderly
PHI	Personal Health Information
RFP	Request for Proposal
RFQ	Request for Qualifications
ROD	Record of Decision
RTC	Regional Transitions Committee (Aging)
RTC	Regional Transportation Committee*(Transportation)
SAPGA	Strategic Action Planning Group on Aging
SB	Senate Bill
SHIP	State Health Insurance Assistance Program
SMP	Senior Medicare Patrol
SRC	Seniors' Resource Center
SUA	State Unit on Aging
VDC	Veterans Directed Care
VOA	Volunteers of America

# ATTACH A

**ADVISORY COMMITTEE ON AGING  
MEETING SUMMARY  
Friday, May 21, 2021**

**Members Present**

Anne Gross	Arapahoe County
Barbara Boyer	Arapahoe County
Bob Brocker	At Large Denver
Cary Johnson	Jefferson County
Cathy Noon	Arapahoe County
Dawn Perez	Adams County
Donna Mullins	Jefferson County
Houston "Tex" Elam	At Large Arapahoe County
Jim Dale	DRCOG Board - Golden
Karie Erickson	Douglas County
Phil Cernanec	At Large Arapahoe County
Wynne Shaw	DRCOG Board - Lone Tree

**Guests Present**

Debbi Haynie, Director Castle Rock Senior Center, Kristine Burrows, Jewish Family Services, Valerie Robson, Douglas County

**DRCOG Staff Present**

AJ Diamontopoulos, AHC Manager, Alejandra Lerma, Ombudsman, Amy Pulley ADRC Manager, Ana Lilia Lahowetz, Case Manager, Breanne Vailes, Case Manager, Cassie Scott, I&A Manager, Cindy Grainger, ADRC Administrative Assistant, Desiree Boelte, Case Manager, Erika Dubray, I&A Program Manager, Jayla Sanchez-Warren, AAA Division Director, Jenny Castle, Resource and Quality Assurance Coordinator, Lydia Dumam, Options Counselor, Mindy Patton, AAA Division Assistant, Rich Mauro, Senior Policy and Legislative Analyst, Ryan McGee, Transitions Counselor, Seema Mallory, Community Resource Specialist, Shannon Gimbel, Ombudsman Manager, Yacob Nayte, AHC Navigator

Cathy Noon Committee Chair – Called the meeting to order at 11:02 a.m.

**Public Comment Period (Non-ACA Members)**

There was no Public Comment.

**Report of the Chair**

- Cathy attended the DRCOG virtual awards ceremony and congratulated Bob Brocker and Perla Gheiler of the ACA for their Distinguished Service award presented to them by DRCOG. The video honoring Bob and Perla at the ceremony was played.
- Cathy attended the Transportation Subcommittee and Community-based Services Task Force. An update on the Transportation Subcommittee was presented later in the meeting.

**Report of the AAA Director**

- DRCOG received the second round of Cares funding for \$1.1 million dollars, \$9.1 million from the American Rescue Act, and \$330,000 for vaccine outreach and education. In addition there will be other funds allocated through the Governor's office.

- Jayla had many meetings regarding how to spend these funds and the parameters associated with spending.
- AAAs have been directed to think about how to meet the current need and develop infrastructure that will help meet future need
- One thought is to build a kitchen in Douglas County to serve the southern population as it grows
- The AAA may need go to the DRCOG Board of Directors with an amendment to the budget to accommodate the funds received
- Jayla met with Dr. John Douglas from Tri-County Health. He informed her that Colorado had the worst COVID seven-day average in the nation
  - One in 81 people are infected.
  - We are amid our second largest surge, 58% of COVID cases are variant strains the largest is the UK virus.
  - Dr. Hurley thinks we may have reached the crest of the of the wave and hopes that we will continue to see a decline.

- Jayla will be thinking of creative ways to reach those who want to get vaccinated and those who might be on the fence but there is still going to be some of the population that don't want to be vaccinated.

#### Discussion

Phil Cernanec asked if those receiving Meals on Wheels delivery or other at home services are being asked if they have been vaccinated and whether they would like to be vaccinated so a home delivery vaccination could be done.

Jayla replied yes that the health departments are working to do that now, and most of the providers are having those conversations.

Jim Dale said he was pleased that Jefferson County has over 80% of the 65+ population is vaccinated. He urged grandkids 12 and older to get vaccinated to avoid infecting those who are still on the fence

- Jayla said the AAA is experiencing some staff turnover, Shannon had two openings in the Ombudsman program which were filled by two Case Managers as an internal shift.
  - Other staff are moving out of Colorado as Denver is an expensive place to live, they are leaving because they have growing families and cannot afford to purchase a house
  - DRCOG will be doing a salary survey to see if they are competitive with other similar positions
- The AAA would like to look at ways to work more efficiently. To do this they will need to do some database work
  - Currently they are assessing all their data systems and recently found they use 13 different systems to record data.
  - The hope is to use some of the COVID funding to streamlining those processes, so they don't have to enter data in three or four different places

Move to approve consent agenda

Items on the consent agenda included: Summary of the April 16, 2021, meeting.

Cathy asked for a motion to approve the consent agenda, Wynn Shaw made the motion, Donna Mullins seconded the motion. There was unanimous approval of the consent agenda.

- Agendas and summaries are posted on the DRCOG website located at <https://drcog.org/calendar> from there choose the month and date of the meeting, click on the event. Once clicked you will find the link to the meeting for that month.

### **Action Items**

#### **Approval to Cancel July 16, 2021 ACA Meeting**

Cathy asked for a motion to cancel the July 16, 2021, ACA Meeting, Karie Erickson made the motion, Barbara Boyer seconded the motion. Cancellation of the meeting was unanimously approved.

#### **Future of ACA meeting discussion**

Jayla told the group she was unsure when the AAA would return to the office and when it reopened what requirements the building would have in place. Parking needs to be addressed for staff and ACA members. The committee was asked what they thought about continuing to meet virtually at least through this year and reevaluate in January.

Some of the members like meeting virtually because they can see and hear better. Jayla suggested a couple of meetings could be in person, with food, and a speaker maybe at DRCOG or another place outside of downtown.

Phil said many of his meetings were continuing to meet virtually and liked the idea of an every six-month live meeting. Some of the organizations he is with are taking the opportunity to have outside speakers from other geographic areas speak and that may be a way to bring folks in that have experiences to share in other parts of the state or parts of the country.

Cathy felt it was probably a good use of people's time to be able to meet virtually, she supported the idea.

Karie Erickson agreed it was wise to continue with zoom.

### **Informational Briefings**

#### **Transportation Subcommittee Update**

Cathy and Jayla provided the update

- Douglas County provided an overview of their program which uses volunteer drivers
  - This is something that the ACA has talked about in the past about how to set up a program with volunteers, what obstacles would be involved in a program and how to overcome them.
  - It was a good learning experience for everyone to see how Douglas County's program has grown and to see some of the challenges.
  - At some point the Transportation Committee will give an overview to the ACA
- Ride Alliance provided a quick 20-minute presentation with the background and update.

- It was informative and a good launching place to prevent reinventing the wheel
- Cathy said if she could take one thing out of the conversation, was the need to have a central data point to avoid calling several different providers to provide a ride.
- Jayla explained that a Ride Alliance partnership of Route Match, Demand Trans, DRCOG and RTD is a good idea.
  - A Ride Alliance allows a ride request to be dispatched through a hub of available providers to get the ride accomplished.
  - Billing and payment features need to be added to the hub piece so that payment is seamless for the service provider.
    - One of the challenges is working with partner attorneys to get all the agreements signed.
    - The process is slow because all providers must agree.
  - Funding for the program has run out from the Federal Highway Administration. Jayla is looking for funding to continue the Ride Alliance. She has cost estimates and is hoping some COVID relief money can be used to make the hub operational.

#### Discussion

Phil asked if the Transportation Subcommittee had given some consideration given to a future with autonomous vehicles and what possibilities might exist in that kind of environment.

Cathy responded that as part of the discussion they will be looking at it but because things change so rapidly, they are not pursuing it at this time.

During the meeting, Karie's staff highlighted the complexities and challenges of having a volunteer program. People have the concept to just hire volunteers and it will be free and easy but that is not the case as it takes a lot to run and coordinate a volunteer program. There is liability insurance to cover and compliance that needs to be maintained with licenses and various background checks. They spoke of the wonderful relationships that volunteers established with the people that they drive and the human connection and its importance that may not be received in other types of programs.

Karie said she enjoys that the Transportation Subcommittee is really examining a lot of different options. She liked hearing about Ride Alliance and the work there, she talked about partnering with organizations like HopSkipDrive and felt to be successful creating a system that includes everything is important. The subcommittee is really examining different ideas to keep it successful, keep it cost effective, keep the relationships because they are working with a specific population.

Tex Elam as part of the subcommittee stated that this has been a good analysis from his perspective.

Bob Brocker said that we know from dealing with the legislature that you can't get more than one year's funding for any project at any one time. He thought it was probably time to start laying the groundwork for some ongoing transportation funding. Looking at the budget for the next two or three years, to start laying some groundwork at the legislature. Jayla thought Bob had a good point.

## Updates on Legislative Budgets

- Rich Mauro provided the legislative update he said the AAAs received more revenue than expected.
  - They anticipated getting approximately \$800 or \$900 million to be distributed in bill packages branded as the Colorado Come Back/Colorado Recovery funding.
  - Funds will be used to restore some of the programs that were cut in the last year or two.
  - Allocation will be in grants or given to local governments.
- The state funding for senior services budget line item was not proposed as they wanted it to be in the governor's budget, but they were successful in advocating with the Joint Budget Committee to reverse that decision and the line item is back to where it was before the pandemic.
- AAAs were able to hang on to the \$3 million in federal funding increase and not have it be supplanted.
  - The AAAs statewide will be seeing a \$3 million increase in funding over last year because of this increase.
- AAAs did not get the \$18 million replaced from the Older Coloradans Cash Fund which was taken last year and transferred to the state general fund.
  - Rich believed next year they would be in a position to advocate better by working with a number of allies in efforts to stabilize that line item and position it to be sustainable and be prepared for the older adult population growth.
- Senate Bill 158, the loan repayment program for geriatric care specialties, was introduced with five years of funding listed in the bill for almost \$2 million dollars
  - It was cut down in the senate appropriations committee to just the first-year funding at \$400,000.
  - It passed out of both the Committee and the Senate unanimously.
  - The challenge will be getting the Department of Public Health and Environment to build the \$400,000 into their base budget and continue to put it in their budget request in future years.
- Senator Danielson contacted Rich regarding how to spend the American Rescue Plan Act (ARPA) funds coming to the state.
  - The governor's office, House and Senate leadership are having conversations about how to spend this funding.
  - Senator Danielson encouraged Rich to work with the AAAs and others to come up with a proposal to submit to the Senate that she could advocate with the senate leadership.

## Discussion

Phil Cernanec mentioned checking the Colorado Senior Lobby website for legislative updates. He said there was the HOA bill that has been stripped of a lot but they still consider it to be important. He stressed the importance of a long-range view and being persistent in having a plan for dealing with long term issues to avoid surprise assessments that can impact those on limited or fixed incomes.

Phil said broadband access has been an issue regarding frontier and rural areas of Colorado but also there is a thickness of coverage that occurs in both suburban and urban areas. Some

providers have shored up some of their systems in suburban areas which continues to be an issue. The office of consumer complaint is having broadband issues brought to them and are allowing some complaint coverage and awareness.

House bills 1109 and 1289 are progressing, one has to do with the broadband deployment board and how it is going to be organized. Moving some of it to the Office of Information and Technology which is a plus. Phil said deployment of geriatricians in outer areas in Colorado need to have technology to deal with some remote issues and be able to transmit information to a physician. He told the group the benefit of the tuition program would be to try and hold on to those folks.

House bill 1289 deals with some of the allocation of federal funds led by Representative Kennedy

Colorado Senior Lobby, also known as Colorado Center for Aging has been having a series of webinars. Colorado Senior Lobby website provides a chance to hear from communities and what they have done and how issues are championed within your community. They have talked about the importance in dealing with legislative issues such as population, older folks tend to vote. The average retirement age in Colorado is in the mid-70s and by continuing to work older adults contribute to the tax base in investments in Colorado. It is often thought that seniors are known for having their hands out but actually there are a lot of older Coloradans that contribute to the vitality in the state. Elizabeth Garner the state's demographer is also on the soapbox with this, because the future of workers in Colorado is going to be thinner than it has been as the older population in Colorado out numbers, those that are under 18. This will continue to be a trend.

#### Ombudsman Update

- Shannon said that staffing has been incredibly difficult in nursing homes and assisted living facilities, they lost a lot of staff and were not staffed well to begin with.
- Long-term care was hit hard with the virus and having people who want to work in a job that is incredibly difficult and does not pay well has been a huge challenge.
- Because of the staff shortages, facilities are being cited by the health department for things with poor clinical outcomes such as skin breakdown, wound care, poor nutrition, and hygiene.
  - This is also happening in long-term care and assisted living facilities.
  - Shannon explained that the normal procedure with somebody having a high level of care should be to assess and then be discharged.
  - Residents are not being assessed appropriately and physicians have not been seeing them as they were before COVID, or residents have not been to a clinic to be assessed.
- There have been breakthrough cases that are happening in long term care.
  - It has not been determined if those breakthroughs may be a variance.
  - Residents are mostly asymptomatic. It doesn't seem that they are able to spread it after they've had the vaccine, and nobody has been hospitalized or died.
- As of two weeks ago. 84% of residents in nursing homes across the state are vaccinated and 64% of staff in nursing homes have had a vaccine, assisted living 94% of their residents are vaccinated and 67% of the staff.
- Ombudsmen are getting a lot of complaints about the lack of care and the lack of staffing. Issues around visitation, homes not opening as they should Shannon said staff are working on those complaints.

## County Reports

Arapahoe County - Cathy Noon

The City of Centennial stepped up for Older Americans month in May. Cathy was pleased since she is no longer there to provide reminders for older adults.

Arapahoe County did vaccine clinics and identified people that couldn't get out and are working with Tri-County to get those people vaccinated.

Douglas County - Karie Erickson

Douglas County is at 93% vaccination rate for those 70 and older

Jefferson County - Donna Y Mullins and Cary Johnson

Donna said each year Jefferson County does a Senior Heroes Award event with the Seniors Research Center, this year they would like to shift gears by honoring caretakers.

Cary is working to get the Commissioners proclamation for Elder Abuse Awareness Day, on June 15th in the hope of keeping the awareness of elder abuse in front of everyone.

## Other Matters by Members

No other matters were discussed.

Next meeting – **June 18, 2021**

## Adjournment

The meeting adjourned at 1:01 p.m.

**ATTACH B**

To: Chair and Members of the Advisory Committee on Aging

From: Sharon Day, Program Manager, AAA Business Operations  
(303) 480-6705 or [SDay@drcog.org](mailto:SDay@drcog.org)

<b>Meeting Date</b>	<b>Agenda Category</b>	<b>Agenda Item #</b>
June 18, 2021	Action	6

#### **SUBJECT**

This item is regarding proposed contractors for AAA voucher services in state fiscal year 2021-2022 (SFY22).

#### **PROPOSED ACTION/RECOMMENDATIONS**

DRCOG staff recommends approval of providers for transportation and in-home care services under the AAA voucher program in SFY22.

#### **ACTION BY OTHERS**

June 10, 2021 – ACA Funding Subcommittee convened a meeting to discuss proposed AAA voucher providers and made a recommendation to approve contracts with them for SFY2022.

#### **SUMMARY**

To expand the services of the AAA, DRCOG established a voucher program in 2019 starting with transportation services. The program has enabled DRCOG to offer more service choices for trip requests that come through the information and assistance phone line of DRCOG's Aging and Disability Resource Center (ADRC). The voucher program has enabled DRCOG to directly coordinate on-demand transportation service using the companies HopSkipDrive and Uber. DRCOG has also issued vouchers for RTD bus transportation.

In 2020, DRCOG expanded the voucher program to include in-home services, specifically homemaker and personal care services. It has contracted with two offices of FirstLight Homecare serving different areas of the DRCOG AAA and a third agency, Alpine Homecare. The latter agency took over the clients previously served by Colorado Visiting Nurse Association (CVNA), who ended its long-running paraprofessional in-home program in June 2020.

DRCOG staff recommends continuing its contracts with these providers in the upcoming state fiscal year commencing July 1, 2021. A total program budget of \$780,000 is proposed for the transportation voucher program and \$500,000 for the in-home care voucher program. Provider contract limits shall not in total exceed the voucher program budgets for the respective service. Vouchers are administered by ADRC staff using specialized voucher tracking software that ensures that voucher amounts do not exceed available funds.

The voucher providers were chosen based on a number of factors including, but not limited to, how long they have provided the service, the service area, the quality of the management team, and the agency's ability to comply with DRCOG and State requirements. Additionally, they must have the proper licensure, meet minimum insurance levels, and must be in good standing with the State.

PREVIOUS DISCUSSIONS/ACTIONS

N/A

PROPOSED MOTION

Move to recommend that the DRCOG Board Finance and Budget Committee approve contracts with service providers for up to \$780,000 total for the AAA transportation voucher program and up to \$500,000 total for the AAA in-home voucher program for the state fiscal year of July 1, 2021 through June 30, 2022.

ATTACHMENT

DRCOG AAA Voucher Program Proposed Providers 2021-2022

ADDITIONAL INFORMATION

If you need additional information, please contact Jayla Sanchez-Warren, Director, Area Agency on Aging, at 303-480-6735 or [jswarren@drcog.org](mailto:jswarren@drcog.org), or Sharon Day, Program Manager, AAA Business Operations, at 303-480-6705 or [sdlay@drcog.org](mailto:sdlay@drcog.org).

## DRCOG AAA Voucher Program – Proposed Providers 2021-2022

### Transportation

HopSkipDrive	HopSkipDrive (HSD) is a ridesharing service based in California that was originally founded by three moms to provide safe, reliable transportation for children whose families could not transport them. HSD entered the Denver market in 2018, and the following year expanded their services at DRCOG's request to include transportation for older adults. HSD typically hires drivers with caregiving experience.
Uber	Uber is a large, multinational ridesharing company based in California. Like with HSD, rides are scheduled via on-line app or on the company's website. The ride typically incurs a base charge and a cost per mile and/or per minute.

### In-home

FirstLight – Boulder	FirstLight is a family owned in-home provider agency with an office in Lafayette, CO. It has been in operation since 2013. It is also a voucher provider for the Boulder AAA. The agency serves Adams and Broomfield counties as well as areas outside of the AAA.
FirstLight Homecare – Denver	This is a separately-run provider from the one in Lafayette. It is also family-owned and has an office in Lakewood, CO. It has operated since 2016, and serves Denver, Jefferson, Adams, Arapahoe, and Douglas counties.
Alpine Homecare	Alpine has operated as a family owned in-home provider agency for the past 20 years. Agency serves a large Medicaid clientele and also has private pay clients. Currently serves approximately 400 clients in its in-home business. It also operates an adult day center in Aurora. Serves Denver, Jefferson, Adams, Arapahoe, Broomfield and Douglas counties.

**ATTACH C**

To: Chair and Members of the Advisory Committee on Aging

From: Sharon Day, Program Manager, AAA Business Operations  
(303) 480-6705 or [SDay@drcog.org](mailto:SDay@drcog.org)

Meeting Date	Agenda Category	Agenda Item #
June 18, 2021	Action	7

#### SUBJECT

This item is regarding contract renewal with Nymbl Science, a mobile fall prevention provider, for the in state fiscal year 2021-2022 (SFY22).

#### PROPOSED ACTION/RECOMMENDATIONS

DRCOG staff recommends approval of a contract with Nymbl Science in SFY22.

#### ACTION BY OTHERS

June 10, 2021 – ACA Funding Subcommittee convened a meeting to discuss continuation of the Nymbl program and made a recommendation to contract with Nymbl Science for SFY2022.

#### SUMMARY

Nymbl is a mobile fall prevention program. It provides compelling, easy-to-access education about the importance of maintaining and improving physical balance and mitigating fall risk. It also utilizes simple yet engaging games that help motivate older adults to complete moves in safe and effective ways. The State Unit on Aging (SUA) recently recognized Nymbl as meeting the requirements to be considered as an evidence-based health promotion program. The company that developed the program, Nymbl Science, was established in 2016 and is based in Colorado. DRCOG has engaged Nymbl to promote its program starting in February 2021 with the goal of enrolling 5,000 adults age 60 and older. Within 15 weeks of launching Nymbl in the DRCOG region that goal was reached. Also during that timeframe, close to 30,000 individual balance trainings and approximately 24,000 education sessions were provided.

Nymbl is in discussions with the statewide association of AAAs, known as C4A, and with the State Unit on Aging to possibly contract with either to implement a Nymbl program statewide. To continue Nymbl's momentum in the DRCOG region during the meantime, DRCOG staff recommends renewing its contract with Nymbl beginning July 2021 for six months with an option for another six-month extension ending in June 2022 in case a statewide contract with C4A or the SUA is not executed. The proposed contract is for DRCOG to pay Nymbl an amount not to exceed \$363,000 for six months to cover the annual subscription cost of up to 5,000 new enrollees and a small amount for promotional activities. Furthermore, DRCOG retains the option to extend the contract for another six months at the same amount to expire at the end of the state fiscal year of June 30, 2022.

#### PREVIOUS DISCUSSIONS/ACTIONS

N/A

**PROPOSED MOTION**

Move to recommend that the DRCOG Board Finance and Budget Committee approve a contract with Nymbl Science for a mobile fall prevention program in an amount not to exceed \$363,000 for six months starting July 1, 2021, and with an option to extend the contract for six months for the same amount expiring on June 30, 2022.

**ATTACHMENT**

N/A

**ADDITIONAL INFORMATION**

If you need additional information, please contact Jayla Sanchez-Warren, Director, Area Agency on Aging, at 303-480-6735 or [jswarren@drcog.org](mailto:jswarren@drcog.org), or Sharon Day, Program Manager, AAA Business Operations, at 303-480-6705 or [sday@drcog.org](mailto:sday@drcog.org).

**ATTACH D**

To: Chair and Members of the Advisory Committee on Aging  
From: AJ Diamontopoulos Manager, Accountable Health Communities  
303-480-6767 or [adiamontopoulos@drcoq.org](mailto:adiamontopoulos@drcoq.org)

<b>Meeting Date</b>	<b>Agenda Category</b>	<b>Agenda Item #</b>
June 18, 2021	Informational Briefing	8

**SUBJECT**

Update on progress made by the AAA Network task force to create a unified voice and the continued effort to create a Wellness Fund to increase the service capacity of community-based organizations.

**PROPOSED ACTION/RECOMMENDATIONS**

N/A

**ACTION BY OTHERS**

N/A

**SUMMARY**

During the ACA meeting in April of this year, ACA members voted to create a task force to address the effort by health care providers to refer patients for services. This briefing will update the committee on the progress of the task force so far. Additionally, staff will provide the committee a brief update on the progress made to create a Wellness Fund to increase the service capacity of community-based organizations in the region.

**PREVIOUS DISCUSSIONS/ACTIONS**

April 16, 2021

**PROPOSED MOTION**

N/A

**ATTACHMENT**

N/A

**ADDITIONAL INFORMATION**

If you need additional information please contact Jayla Sanchez-Warren, Director Area Agency on Aging, 303-480-6735 or [jswarren@drcoq.org](mailto:jswarren@drcoq.org)

**ATTACHE**

To: Chair and Members of the Advisory Committee on Aging  
From: Rich Mauro, Senior Policy and Legislative Analyst, 303-480-6778 or [rmauro@drcog.org](mailto:rmauro@drcog.org).

<b>Meeting Date</b>	<b>Agenda Category</b>	<b>Agenda Item #</b>
June 18, 2021	Informational Briefing	9

**SUBJECT**  
State Legislative Update

**PROPOSED ACTION/RECOMMENDATIONS**  
N/A

**ACTION BY OTHERS**  
N/A

**SUMMARY**  
Staff will provide an update on activities and issues at the Colorado General Assembly. This will include a status report on bills of interest and a review of the Long Bill.

**PREVIOUS DISCUSSIONS/ACTIONS**  
N/A

**PROPOSED MOTION**  
N/A

**ATTACHMENT**  
Legislative Status Report as of June 8, 2021

**ADDITIONAL INFORMATION**  
Rich Mauro can be contacted at 303-480-6778 or [rmauro@drcog.org](mailto:rmauro@drcog.org).

DENVER REGIONAL COUNCIL OF GOVERNMENTS

STATUS OF AGING BILLS--2021 SESSION

As of 6-8-21

Bill No.	Short Title/Bill Summary	Sponsors	Status	Position	*FN	Staff Comments	Legislative Policy
<b>AGING BILLS</b>							
<a href="#">HB1172</a>	<p><b>Hospital Patient Long-term Care Resident Visit Rights-</b> specifies that a patient admitted to a hospital for inpatient care and a resident of a nursing care facility or assisted living residence may have at least one visitor of the patient's or resident's choosing during the stay or residency. These health-care facilities must have written policies and procedures regarding the visitation rights of patients and residents, including policies and procedures setting forth any clinically necessary or reasonable restriction or limitation that the health-care facility may need to place on patient and resident visitation rights and the reasons for the restriction or limitation. The bill also prohibits a health-care facility from adopting policies or procedures that prohibit visitation of a patient or resident if the sole reason for the prohibition is to reduce the risk of transmission of a pandemic disease, but a health-care facility may impose specified requirements and limitations for visitors to reduce the risk of transmission of the pandemic disease.</p>	Geitner/ Smallwood & Ginal	Postponed Indefinitely House Health & Insurance	Monitor	<a href="#">FN</a>	<p>DRCOG's long term care ombudsmen have been concerned about the health effects on residents of long term care facilities since the pandemic resulted in visitation restrictions. As public health authorities has begun to allow some return to visitation, implementation of visitation protocols has been uneven. Staff intends to work with the sponsors of this bill, the state and public health authorities to reinstate visitation in a safe, consistent manner.</p>	<p>DRCOG supports increases in the quality of care and consumer protections for older adults and their caregivers and, in particular, legislation strengthening the role of the long-term care ombudsman and PACE ombudsman as resident and consumer advocates.</p>

\* FN = Fiscal Note

DENVER REGIONAL COUNCIL OF GOVERNMENTS

STATUS OF AGING BILLS--2021 SESSION

As of 6-8-21

Bill No.	Short Title/Bill Summary	Sponsors	Status	Position	*FN	Staff Comments	Legislative Policy
<a href="#">HB1187</a>	<p><b>Long-term Services And Support Case Management Redesign-</b> requires the Medical Services Board to adopt rules providing for the establishment of a redesigned case management system, no later than July 1, 2024, that consists of case management agencies throughout the state for the purpose of enabling individuals in need of long-term care to access appropriate long-term services and supports. No later than December 31, 2021, the Department of Health Care Policy and Financing shall work with stakeholders to develop a timeline for the implementation of the system. No later than December 31, 2022, HCPF shall issue a competitive solicitation in order to select case management agencies for the system.</p>	Young & Pelton/ Rankin & Winter	Signed by the Governor	Monitor	<a href="#">FN</a>	Current law provides for the establishment of a single entry point system that consists of single entry point agencies throughout the state for the purpose of enabling persons 18 years of age or older in need of long-term care to access appropriate long-term care services.	DRCOG supports collaboration and partnerships to better meet the service needs of older adults consistent with DRCOG's responsibilities as an Area Agency on Aging and an ADRC.
<a href="#">HB1227</a>	<p><b>Nursing Home Demonstration of Need-</b> requires HCPF to develop, analyze, and enforce a demonstration of need for each new nursing facility provider seeking Medicaid certification (does not apply to a nursing facility provider certified prior to June 30, 2021); requires the Medical Services Board to promulgate rules, no later than June 30, 2022, addressing establishment of criteria to be used in determining a provider's Medicaid certification; and allows HCPF to exempt nursing facilities with 5 or fewer Medicaid beds from the current reimbursement methodology and instead require the facilities to be reimbursed at the statewide average rate.</p>	Lontine/ Fields	Awaiting Governor's Signature	Monitor	<a href="#">FN</a>	A Demonstration of Need policy permits HCPF to only authorize expansion of skilled nursing Medicaid providers when localities can sustain expansion. This would include a set of clear and predetermined criteria HCPF would use to approve or deny facilities that seek to serve Medicaid members. The criteria would be based on an analysis of demographics at the county level and the needs of the surrounding community. The policy will ensure stability, access to care and quality of care remain consistent for one of our most vulnerable populations.	DRCOG supports increases in the quality of care and consumer protections for older adults and their caregivers and, in particular, legislation strengthening the role of the long-term care ombudsman and PACE ombudsman as resident and consumer advocates. DRCOG urges the state, when making decisions regarding funding for long-term care programs, to structure such funding to protect the quality of care for residents and participants, including funding for optimal ombudsman staffing.

\* FN = Fiscal Note

DENVER REGIONAL COUNCIL OF GOVERNMENTS

STATUS OF AGING BILLS--2021 SESSION

As of 6-8-21

Bill No.	Short Title/Bill Summary	Sponsors	Status	Position	*FN	Staff Comments	Legislative Policy
<a href="#">SB158</a>	<p><b>Increase Medical Providers For Senior Citizens-</b> modifies the Colorado Health Service Corps program administered by the Primary Care Office in the Department of Public Health and Environment, which program includes a loan repayment program, as follows: allows geriatric advanced practice providers, which include advanced practice registered nurses and physician assistants with geriatric training or experience, to participate in the loan repayment program on the condition of committing to provide geriatric care to older adults in health professional shortage areas for a specified period; and requires the general assembly to annually and continuously appropriate money from the general fund to the office for the 2021-22 through the 2025-26 fiscal years to help repay loans for geriatric advanced practice providers.</p>	Danielson & Pettersen/ Titone & Duran	Awaiting Governor's Signature	Support	<a href="#">FN</a>	<p>This is a reintroduction of SB 20-022, a bill DRCOG supported in the 2020 session. The bill was pulled after the pandemic shortened the legislative session. As an Area Agency on Aging, DRCOG staff has observed the value of older adults being treated by providers specifically trained to consider the entire patient. Geriatric practitioners spend more time with patients to understand the social factors that affect older persons and are more likely to consider the need for community services, economic security, risk for fraud and abuse, isolation, and depression. The bill appropriates \$400,000 for the first year of the program.</p>	<p>As an advocate for older adults, individuals with disabilities, veterans and their caregivers, DRCOG works with various agencies, groups and individuals to support state legislation, regulations and programs to meet their needs. DRCOG supports increased funding for programs and exploration of programs providing services to older adults, individuals with disabilities, veterans and their caregivers, especially services that support individuals continuing to live independently in their homes and communities.</p>

\* FN = Fiscal Note

DENVER REGIONAL COUNCIL OF GOVERNMENTS

STATUS OF AGING BILLS--2021 SESSION

As of 6-8-21

Bill No.	Short Title/Bill Summary	Sponsors	Status	Position	*FN	Staff Comments	Legislative Policy
<a href="#">SB181</a>	<p><b>Equity Strategic Plan Address Health Disparities-</b> renames the existing "health disparities grant program" to the "health disparities and community grant program" and expands the program to authorize the office of health equity to: award grants from money currently transferred from the prevention, early detection, and treatment fund to the health disparities grant program fund (fund) for the purpose of positively affecting social determinants of health to reduce the risk of future disease and exacerbating health disparities in underrepresented populations; and award grants from any additional money appropriated by the general assembly to the fund to community organizations to reduce health disparities in underrepresented communities through policy and systems changes regarding the social determinants of health. Within 6 months after the publication of the office's first report, the governor is required to convene the health equity commission to develop an equity strategic plan. Specific state agencies are required to participate in the state agency work group to ensure coordination in equity-related work across state agencies to address social determinants of health in each agency's respective area.</p>	Fields & Coram/ Herod	Awaiting Governor's Signature	Support	<a href="#">FN</a>	<p>The definition in statute of "health disparities" includes differences in health status, access to care, and quality of care as determined by race, ethnicity, sexual orientation, gender identity, disability status, <u>aging population</u>, socioeconomic status, and other factors. The bill appropriates \$4,841,205 from the General Fund and \$51,783 from the Health Disparities Grant Program fund to implement the bill.</p>	<p>DRCOG supports collaboration and partnerships to better meet the service needs of older adults consistent with DRCOG's responsibilities as an Area Agency on Aging and an ADRC.</p>

\* FN = Fiscal Note

DENVER REGIONAL COUNCIL OF GOVERNMENTS

STATUS OF AGING BILLS--2021 SESSION

As of 6-8-21

Bill No.	Short Title/Bill Summary	Sponsors	Status	Position	*FN	Staff Comments	Legislative Policy
<a href="#">SB290</a>	<b>Security for Colorado Seniors-</b> creates the Area Agency on Aging Grant Program in the Department of Human Service's State Office on Aging. The purpose of the grant program is to assist and support the health, well-being, and security of older Coloradans. The bill requires the state office and the Area Agencies on Aging to collaborate in adopting the policies and procedures for the administration of the grant program; establishing and publishing criteria for the grant program; and creating application procedures by which Area Agencies on Aging may apply for and receive money from the grant program.	Danielson & Buckner/ Young & Bradfield	Awaiting Governor's Signature	No Position	<a href="#">FN</a>	This bill was introduced after the May Board meeting. Since the bill is specifically focused on providing \$15 million for the Area Agencies on Aging, DRCOG staff and lobbyists worked closely with the sponsors to craft the bill. Eligible uses of the money include: Community Services for Older Coloradans; Infrastructure Improvements; Health Promotion, Congregate Meals, and Socialization Activities; Transportation Services; Home Modification Programs; and Implementation of Evidence-Based Fall Prevention and Chronic Disease Management Programs.	DRCOG supports increased funding for programs and exploration of programs providing services to older adults, individuals with disabilities, veterans and their caregivers, especially services that support individuals continuing to live independently in their homes and communities, including efforts to improve data collection and analysis of cost effectiveness.

\* FN = Fiscal Note

DENVER REGIONAL COUNCIL OF GOVERNMENTS

STATUS OF AGING BILLS--2021 SESSION

As of 6-8-21

Bill No.	Short Title/Bill Summary	Sponsors	Status	Position	*FN	Staff Comments	Legislative Policy
<b>HOUSING BILLS</b>							
<a href="#">HB1117</a>	<b>Local Government Authority Promote Affordable Housing Units-</b> clarifies that the existing authority of cities and counties to plan for and regulate the use of land includes the authority to regulate development or redevelopment in order to promote the construction of new affordable housing units. The provisions of the state's rent control statute do not apply to any land use regulation that restricts rents on newly constructed or redeveloped housing units as long as the regulation provides a choice of options to the property owner or land developer and creates one or more alternatives to the construction of new affordable housing units on the building site.	Lontine & Gonzales-Gutierrez/ Gonzales & Rodriguez	Awaiting Governor's Signature	Support	<a href="#">FN</a>	This bill was initiated by the Colorado Municipal League. CCI and CCAT also support the bill. The bill was amended to also state that it should not be construed to authorize a local government to adopt or enforce any ordinance or regulation that would have the effect of controlling rent on any existing private residential housing unit in violation of the existing statutory prohibition on rent control. And a local government shall not exercise the authority unless the local government demonstrates its commitment to increasing the overall number and density of housing units within its jurisdictional boundaries and its commitment to promoting or creating incentives to the construction of affordable housing units.	DRCOG supports policies and programs that support the private and public sectors in the creation and maintenance of an adequate supply of affordable rental and ownership options and providing a variety of housing sizes and types integrated with the community to meet the needs of people of all ages, incomes, and abilities

\* FN = Fiscal Note

DENVER REGIONAL COUNCIL OF GOVERNMENTS

STATUS OF AGING BILLS--2021 SESSION

As of 6-8-21

Bill No.	Short Title/Bill Summary	Sponsors	Status	Position	*FN	Staff Comments	Legislative Policy
<a href="#">HB1121</a>	<p><b>Residential Tenancy Procedures-</b> Under existing law, a court summons must contain a statement to the defendant that explains the consequences of failing to answer and requirements related to certain defenses. The bill includes updated language explaining consequences for failing to answer, the content of a defendant's answer, &amp; fees and deposits related to filing an answer. Under existing law, if a landlord wins judgment in an eviction action, the court cannot issue a writ of restitution directing the county sheriff to assist the landlord to remove the tenant, until 48 hours after judgment. The bill prohibits a sheriff from executing a writ until at least 10 days after judgment. It prohibits residential landlords from increasing rent more than once in a 12-month period. Under existing law, for a tenancy of one to 6 months without a written agreement, a landlord must give 21 days' written notice prior to increasing the rent. The bill extends the notice period to 60 days and applies to a tenancy of any duration. The bill prohibits a landlord from terminating a residential tenancy in which there is no written agreement with the primary purpose of increasing a tenant's rent without providing 60 days' notice.</p>	Jackson & Jodeh/ Gonzales	Awaiting Governor's Signature	Support	<a href="#">FN</a>	As introduced, the bill made numerous changes to existing law requirements, process and procedures landlords and tenants must follow. The bill was amended extensively. The summary here reflects the bill as passed.	DRCOG supports renters and homeowners (including manufactured home owners) having appropriate protections from discrimination and displacement. Policies should emphasize the rights of residents and minimize disparities in treatment under the law. DRCOG supports policies, programs and services that preserve existing affordable housing stock, promote access to a variety of housing options in diverse geographic locations, and provide consumer protections that enable older adults and individuals with disabilities to age in place.

\* FN = Fiscal Note

DENVER REGIONAL COUNCIL OF GOVERNMENTS

STATUS OF AGING BILLS--2021 SESSION

As of 6-8-21

Bill No.	Short Title/Bill Summary	Sponsors	Status	Position	*FN	Staff Comments	Legislative Policy
<a href="#">SB173</a>	<b>Rights In Residential Lease Agreements-</b> addresses several items related to landlord and tenant rights in residential rental agreements, particularly related to legal and court processes, including removal or exclusion from a dwelling, filing of complaints, answering complaints, judgement appeals, restitution, warranty of habitability, liquidated damage clauses, one-way fee-shifting clauses, right to a trial by jury. The bill also amends or prohibits certain late fees, charges and penalties a landlord of a mobile home park or a residential premises (landlord) may impose on a tenant or mobile home owner. The bill also addresses penalties on landlords who commit violations.	Gonzales-Gutierrez & Caraveo/Moreno & Gonzales	Awaiting Governor's Signature	Support	<a href="#">FN</a>	These reforms of eviction court processes are intended to give tenants more opportunities to resolve issues, especially regarding payment of rent, that may occur with a landlord, as well as to ensure landlord accountability for unfair practices. These reforms also are intended to keep tenants housed and housed in safe, healthy settings. Amendments eliminating the right to a jury trial and changing the cure period to end at the time of judgement rather than 48 hours post-judgement eliminated the fiscal impact.	DRCOG supports renters and homeowners (including manufactured home owners) having appropriate protections from discrimination and displacement. Policies should emphasize the rights of residents and minimize disparities in treatment under the law. DRCOG supports policies, programs and services that preserve existing affordable housing stock, promote access to a variety of housing options in diverse geographic locations, and provide consumer protections that enable older adults and individuals with disabilities to age in place.

\* FN = Fiscal Note

**ATTACH F**

To: Chair and Members of the Advisory Committee on Aging

From: DRCOG Project Visibility workgroup  
Caitlin Phillips, Ombudsman at 303-480-6831 or [cphillips@drcog.org](mailto:cphillips@drcog.org)

<b>Meeting Date</b>	<b>Agenda Category</b>	<b>Agenda Item #</b>
June 18, 2021	Informational Briefing	10

**SUBJECT**

Project Visibility training

**PROPOSED ACTION/RECOMMENDATIONS**

N/A

**ACTION BY OTHERS**

N/A

**SUMMARY**

In December of 2020, DRCOG AAA staff convened a work group to update materials and give renewed efforts to bring Project Visibility to the long-term care community. As a part of this effort, staff would like to bring an abbreviated version of this training to the Advisory Committee on Aging (ACA).

Project Visibility is a training program designed for a variety of care partners. The goal of Project Visibility is to co-create an aging services community that is informed, sensitive to, and supportive of Lesbian, Gay, Bisexual, and Transgender older adults. The course reviews LGBT history and terminology and teaches skills that will open the hearts and minds of those caring for this often-invisible population. These skills include:

- Make no assumptions
- Ask open-ended questions
- Affirm resident rights
- Knowledge of anti-discrimination protections for LGBT people

Care partners who participate in Project Visibility will walk away with a better understanding of LGBT identity, the challenges that LGBT older adults have faced over time, as well as the incredible resilience of this community. Participants will be better equipped to provide affirming and culturally competent care for LGBT older adults.

**PREVIOUS DISCUSSIONS/ACTIONS**

N/A

**PROPOSED MOTION**

N/A

**ATTACHMENT**

Project Visibility presentation

ADDITIONAL INFORMATION

If you need additional information please contact Sarah Haggerty, Ombudsman at 303-480-6732 or [shaggerty@drcog.org](mailto:shaggerty@drcog.org); or Sara Beth Ford, Refugee Program Coordinator at 303-480-6786 or [sford@drcog.org](mailto:sford@drcog.org); or Caitlin Phillips, Ombudsman at 303-480-6831 or [cphillips@drcog.org](mailto:cphillips@drcog.org); or Clarice Ambler, Ombudsman at 303-480-5655 or [cambler@drcog.org](mailto:cambler@drcog.org); or Anne Rigley, Ombudsman at 303-480-6736 or [arigley@drcog.org](mailto:arigley@drcog.org); or Mindy Patton, AAA Division Assistant at 303-480-6723 or [mpatton@drcog.org](mailto:mpatton@drcog.org).



# Project Visibility

Person-Centered Care  
for LGBT Older Adults



# INTRODUCTIONS



## Your trainers for today

- Clarice Ambler (she/her)
  - ombudsman
  - Denver Regional Council of Governments Area Agency on Aging
- Caitlin Phillips (she/her)
  - ombudsman
  - Denver Regional Council of Governments Area Agency on Aging



# Community Agreements

## COMMUNITY AGREEMENTS

In an effort to maintain a safe and welcoming environment, we ask that you follow these agreements:

### ONE DIVA, ONE MIC

One person speaks at a time

### KEEP IT CUTE

Use appropriate and respectful language

### DON'T YUCK MY YUM

Respect people's choices, experiences and feelings

### ASSUME BEST INTENT

This is a space to learn, and sometimes that means making mistakes

### LAS VEGAS RULE

Respect confidentiality, what is said in the group, stays in the group

### SHAKE, NO SHOUT

Silence or turn off your electronic devices

### STEP UP, STEP BACK

Include your voice, and make space for other voices to be heard

### SELF CARE

Take care of yourself, whatever that may look like





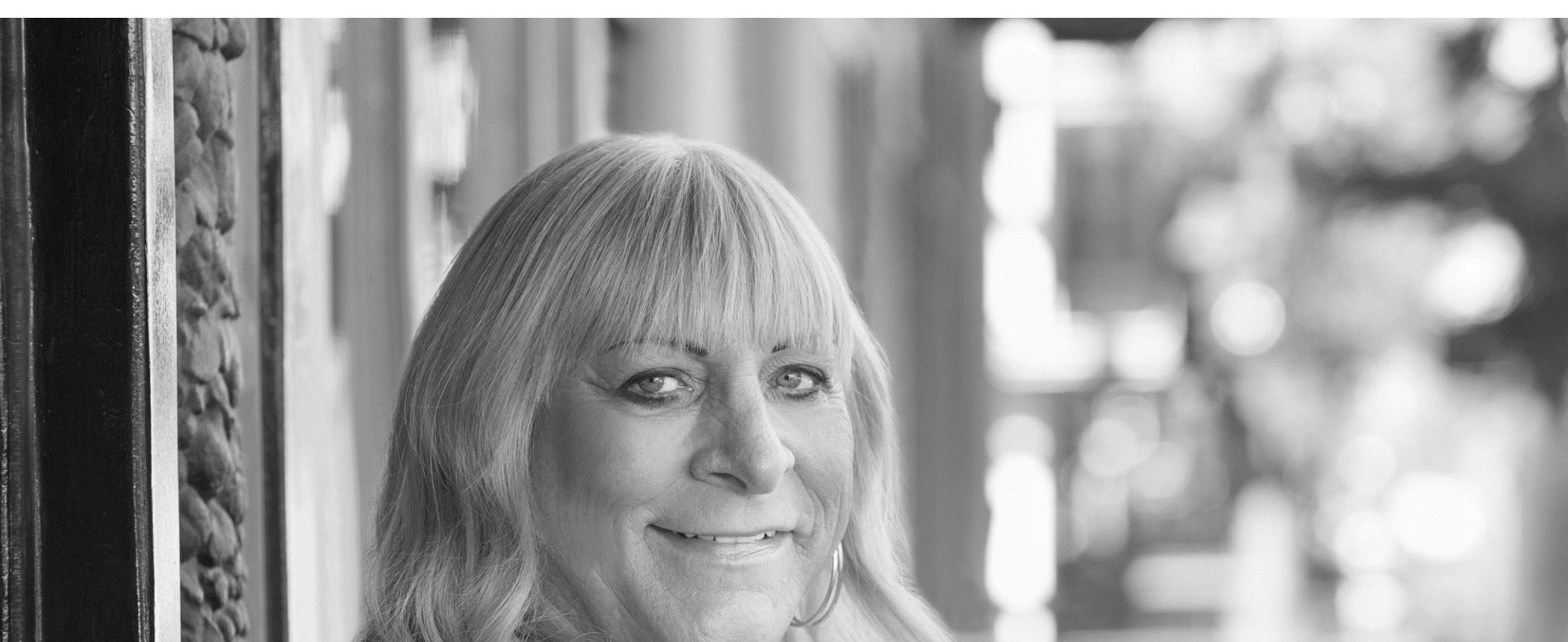
# Community Agreements Continued

- We love participation and interaction. Ask questions in the chat or better yet, use Zoom to raise your hand to unmute and ask your question out loud.
- Remain muted when you aren't speaking.
- Camera on? Your choice, but it's awesome to see your face, especially if you're speaking.
- Assume that all participants have the best intent.
- Respect confidentiality, share the plot, not the players.



Mentimeter

# PRE-SURVEY



Introducing

# PROJECT VISIBILITY



## Project Visibility goals:



- to learn about issues facing lesbian, gay, bisexual and transgender older adults
- to foster empathy with and support for LGBTQ elders and their families



# By the end of today's training, you will...



- have definitions for lesbian, gay, bisexual, and transgender
- differentiate sexual orientation and gender identity
- understand that discrimination results in disparate outcomes in health, economic and social well-being for the LGBT community
- understand Colorado's anti-discrimination protections
- have the knowledge you need to be an ally for LGBT residents and help create welcoming and inclusive communities for them





# What are pronouns? Why are they important?





# Introductions

- name
- pronouns
- reason for attending
- hope for today



## Questions often asked

- Why do I need this training?
- Are we talking about special treatment?
- What if I have personal moral objections to the LGBT community?



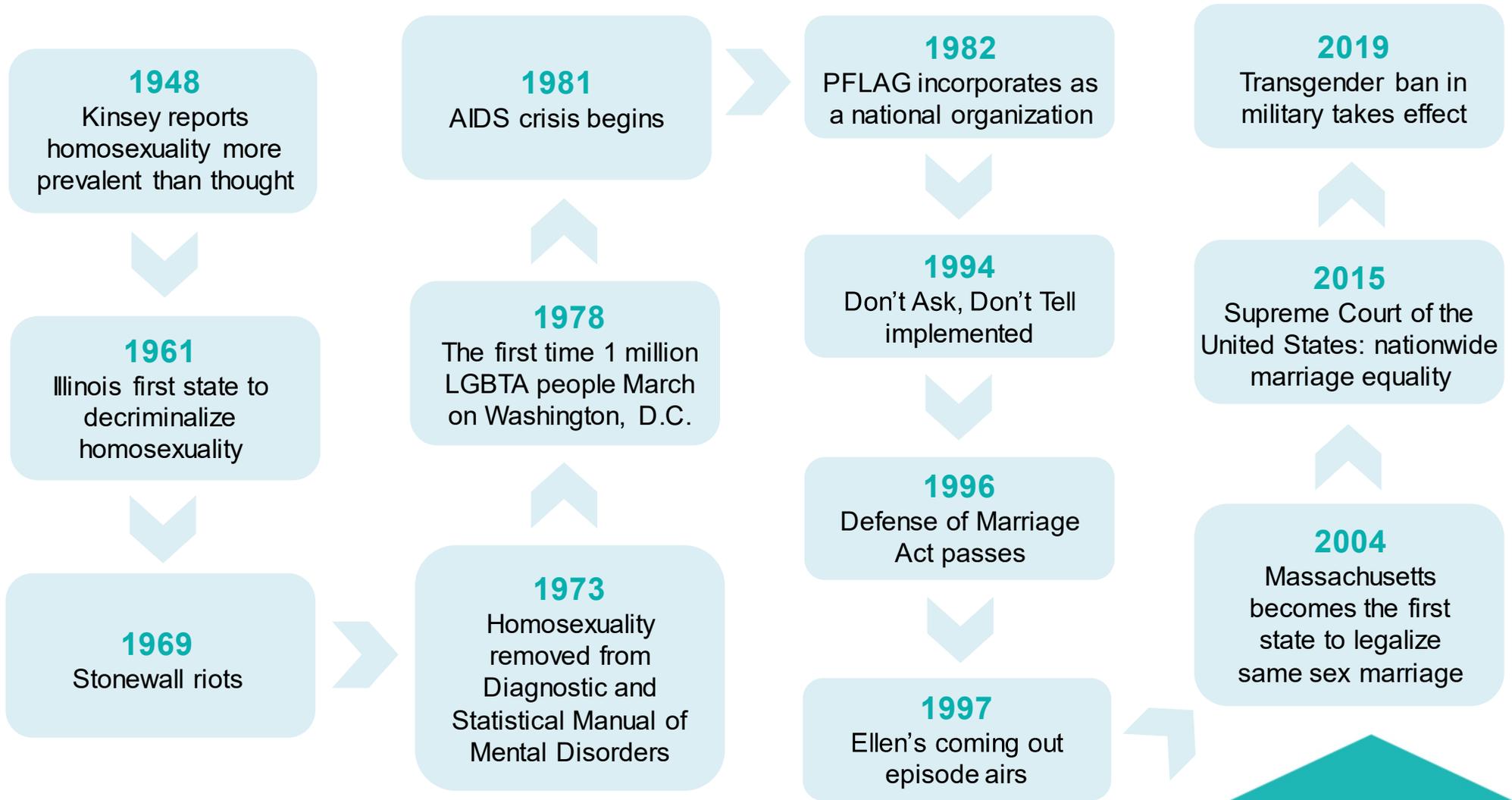
# Aging as an LGBT Person



Reactions?



# Significant Events in LGBT History





**SEXUAL ORIENTATION, GENDER  
IDENTITY AND GENDER EXPRESSION**



# The Gender Tree

## THE GENDER TREE

### GENDER EXPRESSION (WHAT THE TREE BEARS)

A person's outward presentation of gender, through a combination of dress, demeanor, social behavior, speech patterns, mannerisms, interactions, and other factors. Gender expression can vary for an individual from day to day or in different situations, and most people have a range of expression that makes them feel most comfortable and/or safe.

### OUR FLUIDITY AND HISTORY (THE RINGS OF THE TRUNK)

All aspects of our holistic identity (gender expression, gender identity, sexual orientation, relationship orientation, and all other identities) can change over time and in different situations.

### GENDER IDENTITY (THE TRUNK)

An individual's deeply-felt sense of gender that may include man, woman, genderqueer, agender, and other endless possibilities and combinations. A person's gender identity(ies) may or may not align with others' perceptions of their gender. The only way to know a person's gender identity is to ask them.

### ASSIGNMENT AT BIRTH (THE ROOTS)

What the doctor "labels" a baby when they are born (generally labeled male or female).

### SEXUAL ORIENTATION/IDENTITY (OUR ENVIRONMENTAL ATTRACTIONS)

A person's self-identity related to who they are attracted to sexually, romantically, and/or emotionally. Such identities may include: lesbian, gay, bisexual, pansexual, queer, questioning, heterosexual, straight, asexual, unlabeled, etc.

### RELATIONSHIP ORIENTATION OR STRUCTURE (HOW WE ENGAGE IN MEANINGFUL RELATIONSHIPS WITH OTHERS)

An individual's deeply-felt sense of intimate connection with others through a relationship structure(s) with individuals, couples, or networks. Can include polyamory, monogamy, friends-with-benefits, sexual relationships, non-sexual relationships and many more.

Relationship orientation may be different from relationship behavior because it refers to feelings and self-concept. Persons may or may not express their relationship orientation in their behaviors.

### SOCIETAL INFLUENCE (THE SOIL)

We are surrounded by social, cultural, and institutional influences. As we learn and grow as a gendered individual, we are constantly given different messages and feedback about ranges of accepted practices, appearances, and behaviors.

DEVELOPED BY: Boulder County Allies For Inclusion (BCAFI) Training Sub-Committee

J.P. Butler (Safe Shelter of St. Vrain Valley), Sara Connell (Out Boulder), Katie Dobbins (Safehouse Progressive Alliance for Nonviolence), and Jen Spolnik (Out Boulder).



# Terminology

- The Acronym (LGBTQQIPAAA2S+)
- Queer
- Power, Privilege and Oppression
- Intersectionality (Race, Age, Class, Gender, Sexual Orientation, Ability, Religion, Language, Nationality, Geography)



# PRIVILEGE, DISCRIMINATION AND STIGMA



# What is privilege?

- Privilege is a benefit or advantage that a person experiences because of who they are.
- We all have different types of experiences, advantages and disadvantages in life.
- Almost everyone has some type of privilege.
- Privilege in and of itself is not bad or good it is just something of which to be aware.
- Examples of types of privilege?



# Discrimination and stigma

- homophobia (externalized and internalized)
- heterosexism/ heterosexual privilege
- transphobia
- cisgender privilege



# Effects of discrimination and stigma

- social isolation
- depression and anxiety
- poor health and nutrition
- substance use
- neglect
- greater need for care
- reluctance to access care
- premature death





The film:

# PROJECT VISIBILITY



## Breakout Session: Responses to the film?

- What did you learn from the film?
- How will what you learned affect your future behavior?
- Whose voices are missing?



LGBT older adults:

# RESIDENT RIGHTS AND ALLYSHIP



## Resident rights



- to freedom from abuse
- to participate in one's own care and choices
- to complain
- to be fully informed
- to be treated with respect
- to privacy and confidentiality
- to have visitors
- to appeal a discharge



# How to be an ally for LGBT older adults

- Create safe and welcoming communities.
- Provide cultural competency training for staff.
- Treat all residents with dignity and respect.
- Recognize and celebrate our differences.





# Culturally-competent, person-centered care

- Listen carefully.
- Ask appropriate questions.
- Respect individuality and difference.
- Maintain confidentiality.



Doctor Anna Wegleitner, MD  
talks about providing LGBT culturally  
responsive care in Project Visibility film.



## Culturally-competent, person-centered care, part two

- Use inclusive language on all forms.
- Use gender-inclusive language.
- Display LGBT materials in common areas.
- Post a non-discrimination policy that includes gender identity and sexual orientation.
- Do not tolerate bullying or mistreatment of LGBT residents or residents who are perceived to be LGBT.



## Inclusive Space



This space  
***RESPECTS***  
all aspects of people  
including age, race, ethnicity, gender,  
religion, national origin, language,  
education, marital status, sexual orientation,  
gender identity/expression or variance,  
physical and mental ability, social-economic status,  
genetic information and HIV status.



This Inclusive Space poster was originally created by Boulder County Public Health.  
To request more posters, please call Boulder County Area Agency on Aging, 303-441-3583.





# Project Visibility web-based training

- [Project Visibility - Boulder County](#)

The screenshot shows the Boulder County website with the 'PROJECT VISIBILITY' section highlighted. The page title is 'AAA Project Visibility'. Below the title, there is a section for 'Project Visibility© Web-based Course!' with a brief description of the course. To the right, there is a sidebar titled 'Adults & Seniors' with a list of services including Adult Protection & Senior Services, Area Agency on Aging, Caregiving Support, Long Term Care, Medicare, Old Age Pension (OAP), Property Tax Help for Seniors, Respite Care, Nutrition, and Wellness Programs. At the bottom, there is a video player titled 'Project Visibility 24/7 training intro'.

The screenshot shows the Project Visibility Network of Care eLearning page. The page features the 'PROJECT visibility' logo and the 'Network of Care eLearning' logo. The main content area is titled 'WELCOME TO PROJECT VISIBILITY 24/7.' and contains a welcome message and a 'Register Now' button. Below the welcome message, there are two buttons: 'Register Now for the Manager Training' and 'Register Now for the Employee Training'. The page is powered by Trilogi Integrated Resources and has a copyright notice for 2018.



Mentimeter

# POST-SURVEY



“They always say time changes things, but you actually have to change them yourself.”

*-Andy Warhol*

The logo for Project Visibility, featuring the word "PROJECT" in a bold, black, sans-serif font with a red triangle icon inside the letter "O", followed by the word "visibility" in a lowercase, pink, sans-serif font. The entire logo is enclosed in a thin red rectangular border.

**PROJECT** visibility

projectvisibility.org

A black and white photograph of two men sitting on a couch and laughing together. The man on the left is older with white hair, wearing a denim jacket over a white t-shirt. The man on the right is younger with a beard, wearing a light-colored button-down shirt. They are both looking at each other and smiling broadly. The background shows a window with blinds and a doorway.

# CONTACT INFORMATION

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