

Sue Horn, Chair Jack Hilbert, Vice Chair Rachel Zenzinger, Secretary Jackie Millet, Treasurer Dennis McCloskey, Immediate Past Chair Jennifer Schaufele, Executive Director

AGENDA

ADVISORY COMMITTEE ON AGING FRIDAY, January 17, 2014 12:00 – 3:00 P.M. 1290 Broadway Denver, CO 80203 Independence Pass, First Floor

- 1. Call to Order and Introductions
- 2. Public Comment Period
- 3. Approval of Summary of the November 15, 2013 Meeting (Attachment A)
- 4. Status of Subcommittee Work Plans
 - a. Funding Subcommittee Steve Watson

INFORMATIONAL BREIFINGS

- 5. Review of the AAA Roles and Responsibilities Jayla Sanchez-Warren
- 6. Clip from Assistant Secretary Kathy Greenlee most recent speech Jayla Sanchez-Warren

BREAK

- 7. Changes in the future for the AAA Jennifer Schaufele
- 8. Our Strategic Future Jerry Stigall
- 9. Facilitated discussion about the Advisory Committee on Aging
- 10. Carry Over Funding report Hendrik Kopprel

Disabled attendees are asked to notify DROCG at least 48 hours of the need for auxiliary aids or services

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- 11. Chair Report Bob Davis
- 12. Information Sharing [All if time]
- 13. Adjournment

ADVISORY COMMITTEE ON AGING MEETING SUMMARY November 15, 2013

MEMBERS PRESENT:

Dawn Perez Maxine Seyforth Cathy Noon Jim Fleenor Michelle Clopton **Bob Davis** Janet Romarine Muriel Arvay Jean Richards Jodie McCann Sharon Perea Kay Johnson Bob Lanky Donna Mullins

Beth Martinez Humenik

Cary Johnson Vivian Stovall Dr. Tex Elam

Adams County Adams County Arapahoe County Arapahoe County Arapahoe County **Broomfield County** Clear Creek County **Denver County** Denver County Douglas County Gilpin County Gilpin County Jefferson County Jefferson County

at large Jefferson County at large Denver County at large Arapahoe County

DRCOG Board

OTHERS PRESENT:

Jayla Sanchez-Warren, Nicole Hartog, Amber Rowell, Shannon Gimbel, Hendrik Kopperl, Heather Kamper, Amy Pulley, AJ Diamontopoulos, Brad Calvert, DRCOG staff. Dave Appel, City of Lakewood.

Call to Order

Bob Davis called the meeting to order at 12:15 pm.

Public Comment – Tex Elam made a motion to recommend supporting DRCOG's Federal Advocacy efforts. The motion was SECONDED and PASSED unanimously.

Approval of Summary of the October 18, 2013 meeting - summary was APPROVED unanimously.

Refugee Program Presentation – Lisa McCroskey provided a presentation on the Refugee program. Discussion was had.

Motion to recommend cancelling the December Advisory Committee on Aging meeting - Jalya Sanchez-Warren had discussion with the committee on cancelling the December Advisory Committee on Aging meeting. After discussion Cathy Noon MOVED to recommend cancelling the December Advisory Committee on Aging meeting Tex Elam SECONDED and the motion PASSED unanimously.

<u>Older Americans Coalition and Legislative Update</u> – Jayla provided the legislative update as part of her Directors report.

<u>Funding Subcommittee</u> – no report provided. The Funding Subcommittee will meet in March of 2014.

<u>Report from the Area Agency on Aging Director</u> – Jayla Sanchez-Warren provided the committee with a copy of her report and discussed highlights. Discussion was had.

<u>Livable Communities/Planning</u> – no report provided.

<u>Compliance Program Update</u> – Hendrik Kopperl updated the committee that he is currently working on the NSIP Contract renewal process and performing on-site assessments of providers independently. He has also completed his cross training with Lyman Hamblin. Hendrik will continue to update the FY 14 budget projections with Jayla and continue to work on the Community Care Transition Program (CCTP) Supportive Services contracts, billing and reimbursements.

Ombudsman Program Report - no report provided.

<u>Information and Referral Program</u> – Nicole Hartog updated the committee on the following programs:

I&A/ARCH

- Call volume is increasing up to thirty five calls a day. The new phone system at DRCOG allows more efficient coverage of I&A line and allows more than one staff to cover calls at a time when needed.
- ARCH Advisory council next meeting is December 6 from 9-11 here at DRCOG.
 The Bed Bug Committee reported out on 6 months of work, as well as presentation from the Action Center on services provided.
- DRCOG sponsored Aurora's Veterans Salute at Wings over the Rockies museum on November 6 and was a great outreach opportunity for older veterans in the region. Partnered with Colorado Springs and Boulder AAA's on event.
- Nicole held successful disability service provider mapping meeting this week, to better understand services and referrals for adults living with disabilities.
- DRCOG hosted a Question Persuade Refer (QPR)/Difficult Caller training for AAA staff and several local AAA's including Boulder, Ft Collins, Colorado Springs and Summit County. The Suicide Intervention training touched on important topics for I&A staff including handling chronic difficult callers, vicarious trauma, compassion fatigue and best practices. The training was well attended.
- Nicole presented AAA/Medicare training to First Unitarian Society's Icubed class on Monday Nov 11.

NETWORK of CARE WEBSITE

- Network of Care site traffic for October:
 32,697 user sessions averages 1,000 a day!
 1.95 page views on average per session with an average length of 8:46 minutes per session.
- Working with Jefferson County's Aging Well Social & Civic Engagement Work Group and the City of Wheat Ridge to film a few short YouTube videos to help retirees and volunteers use Network of Care to stay more engaged in Jefferson County community.

REFUGEE PROGRAM

 Lisa McCroskey, Refugee Program Coordinator presented program highlights at the November ACA meeting.

CASE MANAGEMENT

 Nicole is transitioning the Case Management program to Amy and new Case Manager Missy Griggs.

<u>Information sharing</u> – no information as shared.

Chair report – no report provided.

Adjournment

The meeting adjourned at 3:00