



Agency Responses to Accountability Committee Recommendations

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General Manager and CEO

October 11, 2021

Broad Agreement

- RTD agreed entirely with 30, partially with another 16
- RTD disagreed on one point
 - System-wide fare study and equity analysis currently underway

Recommendation Themes

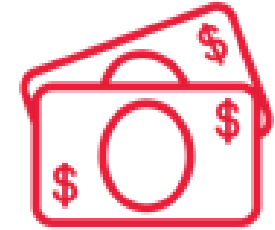
Financial Review	Resource Prioritization Review and Financial Stability
COVID and Other Federal Stimulus Funds	Northwest Rail/Unfinished FasTracks
Review of State Performance Audit	Performance and Financial Reporting Transparency
Governance and Executive Leadership	Improve Service to All Riders
Subregional Service Councils	Service Delivery
RTD Board of Directors	Partnerships
	Fares and Pass Programs

Financial Review – COVID Federal Relief/Rescue Funds

- Recommendation 1 – Transparent process with clear priorities
 - RTD response: Agree

- Recommendation 2 – Employee Recall
 - RTD response: Agree

- Recommendation 3 – Federal funding sharing
 - RTD response: Partially agree



Financial Review – COVID Relief/Rescue Funds (cont'd)

- Recommendation 4 – Six-month fare pilot
 - RTD response: Partially agree

- Recommendation 5 – Ridership increase through improved pass process
 - RTD response: Agree

- Recommendation 6 – PEAK assistance
 - RTD response: Agree

Financial Review – State Performance Audit

- Recommendation 7 – Operator retention
 - RTD response: Agree



Governance/Executive Leadership – Service Councils

- Recommendation 8 – Subregional service councils

- RTD response: Agree

- Recommendation 9 – At-large community representation

- RTD response: Agree

- Recommendation 10 – Boundary concept

- RTD response: Agree



Governance/Executive Leadership – Svc Councils (cont'd)

- Recommendation 11 – Community Value
 - RTD response: Partially agree

Governance/Executive Leadership – Board of Directors

- Recommendation 12 – Board structural modifications
 - RTD response: Agree



Resource Prioritization Review – NW Rail/FasTracks

- Recommendation 13 – Northwest Rail alignment
 - RTD response: Partially agree
- Recommendation 14 – Transit-oriented development
 - RTD response: Agree
- Recommendation 15 – Non-RTD transit station resources
 - RTD response: Agree



Resource Prioritization Review – NW Rail/FasTracks (cont'd)

- Recommendation 16 – Comprehensive Northwest Rail analysis
 - RTD response: Agree

- Recommendation 17 – Bus rapid transit implementation
 - RTD response: Agree

Resource Prioritization Review – Performance and Financial Reporting Transparency (1 of 4)

- Recommendation 18 – Financial and performance information
 - RTD response: Agree

- Recommendation 19 – Operational efficiency
 - RTD response: Partially agree

- Recommendation 20 – Customer experience
 - RTD response: Agree



Resource Prioritization Review – Performance and Financial Reporting Transparency (2 of 4)

- Recommendation 21 – Community engagement
 - RTD response: Agree

- Recommendation 22 – Equity and accessibility
 - RTD response: Partially agree

- Recommendation 23 – Environmental impact
 - RTD response: Partially agree

Resource Prioritization Review – Performance and Financial Reporting Transparency (3 of 4)

- Recommendation 24 – Safety
 - RTD response: Agree

- Recommendation 25 – Simplified budget information
 - RTD response: Agree

- Recommendation 26 – Budget process information
 - RTD response: Agree

Resource Prioritization Review – Performance and Financial Reporting Transparency (4 of 4)

- Recommendation 27 – FasTracks financial information
 - RTD response: Partially agree

- Recommendation 28 – Long-term relief fund vision
 - RTD response: Partially agree

Service to All Customers – Service Delivery



- Recommendation 29 – Fixed-route/paratransit improvements
 - Accessibility Improvement
 - ▶ RTD response: Agree
 - Wayfinding
 - ▶ RTD response: Partially agree
 - Bus Stop Placement
 - ▶ RTD response: Agree

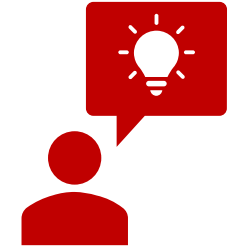
- Recommendation 30: Multimodal transportation
 - RTD response: Agree

Service to All Customers – Service Delivery (cont'd)

- Recommendation 31 – Service delivery
 - Frequent transit user needs prioritization
 - ▶ RTD response: Agree
 - Transit-only lanes
 - ▶ RTD response: Agree
 - On-demand services support
 - ▶ RTD response: Agree

Improve Service to All Riders – Partnerships (1 of 3)

- Recommendation 32 – Partnerships to improve service/grow ridership
 - RTD response: Agree
- Recommendation 33 – Cost-sharing arrangements
 - RTD response: Partially agree
- Recommendation 34 – Transportation network company collaboration
 - RTD response: Agree



Improve Service to All Riders – Partnerships (2 of 3)

- Recommendation 35 – Partnership expansion through relief funds
 - RTD response: Partially agree
- Recommendation 36 – Competitive innovation grant program
 - RTD response: Agree
- Recommendation 37 – Public-facing dashboard
 - RTD response: Agree

Improve Service to All Riders – Partnerships (3 of 3)

- Recommendation 38 – Existing partnership re-evaluation
 - RTD response: Partially agree

- Recommendation 39 – First/last mile pilot projects
 - RTD response: Agree

Improve Service to All Customers – Fares/Pass Programs

- Recommendation 40 – Consolidated fare discounts
 - RTD response: Disagree
- Recommendation 41 – Pass structure simplification
 - RTD response: Partially agree
- Recommendation 42 – Pass agreement updates
 - RTD response: Partially agree



Improve Service – Fares/Pass Programs (cont'd)

- Recommendation 43 – Fare evasion enforcement equity
 - RTD response: Partially agree

Thank you.

