

# Denver Regional Council of Governments Area Agency on Aging 2018

Subgroup Comparisons

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# CASOA™

**Community Assessment Survey  
for Older Adults™**



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## Survey Background

### About the Community Assessment Survey for Older Adults™

The Denver Regional Council of Governments Area Agency on Aging (DRCOG) contracted with National Research Center, Inc. (NRC) to conduct an assessment of the strengths and needs of its older residents. The Community Assessment Survey for Older Adults (CASOA™) is a statistically valid survey of older adults used by staff, elected officials and other stakeholders to plan for older adult services, programs and facilities. The ultimate goal of the assessment is to create an empowered community that supports a vibrant older adult population in the community.

The survey and its administration are standardized to assure high quality survey methods and comparable results across CASOA™ communities. Participating older adult households were selected at random and the household member who responded was selected without bias. Multiple mailings gave each household more than one prompt to participate with a self-addressed and postage paid envelope. Results were statistically weighted to reflect the proper demographic composition of older adults in the entire community.

Communities conducting CASOA™ can choose from a number of optional services to customize the reporting of survey results. DRCOG's Report Subgroup Comparisons is part of a larger project for the agency and additional report(s) are available under separate cover.

One of the add-on options that DRCOG chose was to have crosstabulations of survey questions by age, household composition, ethnicity, income, gender and county. This report contains the results of these analyses.

### “Don't Know” Responses

On many of the questions in the survey respondents may answer “don't know.” The proportion of respondents giving this reply is shown in the full set of responses included in Appendix B of the full report. However, these responses have been removed from the analyses presented in the body of the report. In other words, the tables display the responses from respondents who had an opinion about a specific item.

### Understanding the Tables

In this report, comparisons between demographic and geographic subgroups are shown. For most of the questions, we have shown only one number for each question. We have summarized responses to show only the proportion of respondents giving a certain answer; for example, the percent of respondents who rated the quality of life as “excellent” or “good,” or the percent of respondents who participated in an activity at least once.

The subgroup comparison tables contain the crosstabulations of survey questions by selected respondent characteristics. Chi-square or ANOVA tests of significance were applied to these breakdowns of survey questions. A “p-value” of 0.05 or less indicates that there is less than a 5% probability that differences observed between groups are due to chance; or in other words, a greater than 95% probability that the differences observed in the selected categories of the sample represent “real” differences among those populations. Statistical testing was not performed on multiple response questions.

For each pair of subgroups that has a statistically significant difference, an upper case letter denoting significance is shown in the category with the larger column proportion. The letter denotes the category with the smaller column proportion from which it is statistically different. Differences were marked as statistically significant if the probability that the differences were due to chance alone were less than 5%. Categories were not used in comparisons when a column proportion was equal to zero or one.

Items that have no upper case letter denotation in their column and that are also not referred to in any other column were not statistically different.

It should be noted that when a table for a question that only permitted a single response does not total to exactly 100%, it is due to the common practice of percentages being rounded to the nearest whole number.

### Precision of Estimates

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It is customary to describe the precision of estimates made from surveys by a “level of confidence” and accompanying “confidence interval” (or margin of error). A traditional level of confidence, and the one used here, is 95%. The 95% confidence interval can be any size and quantifies the sampling error or imprecision of the survey results because some residents’ opinions are relied on to estimate all residents’ opinions.<sup>1</sup>

The margin of error for the DRCOG survey report is no greater than plus or minus 3% around any given percent and two points around any given average rating reported for all respondents (1,246 completed surveys).

Where estimates are given for subgroups, they are less precise. Generally the 95% confidence interval is plus or minus 10 percentage points for samples of 100, and for smaller sample sizes (i.e., 50), the margin of error rises to plus or minus 14%. The significance testing for the following comparisons is more precise than the general rule of thumb.

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<sup>1</sup> A 95% confidence interval indicates that for every 100 random samples of this many residents, 95 of the confidence intervals created will include the “true” population response. This theory is applied in practice to mean that the “true” perspective of the target population lies within the confidence interval created for a single survey. For example, if 75% of residents rate a service as “excellent” or “good,” then the 4% margin of error (for the 95% confidence interval) indicates that the range of likely responses for the entire community is between 71% and 79%. This source of uncertainty is called sampling error. In addition to sampling error, other sources of error may affect any survey, including the non-response of residents with opinions different from survey responders. Though standardized on CASOA, on other surveys, differences in question wording, order, translation and data entry, as examples, can lead to somewhat varying results.

## Comparisons by Age

**Table 1: Question 1**

Percent of respondents who rated the following as "excellent" or "good":	Age			AAA overall (A)
	60 to 64 years	65 to 74 years	75 or over	
	(A)	(B)	(C)	
How do you rate your community as a place to live?	86%	90%	89%	88%
How do you rate your community as a place to retire?	63%	68%	80%	70%

**Table 2: Question 2**

Percent of respondents who rated the following as "excellent" or "good":	Age			AAA overall (A)
	60 to 64 years	65 to 74 years	75 or over	
	(A)	(B)	(C)	
Opportunities to volunteer	77%	80%	82%	80%
Employment opportunities	37%	39%	39%	39%
Opportunities to enroll in skill-building or personal enrichment classes	52%	52%	57%	53%
Recreation opportunities (including games, arts and library services, etc.)	76%	80%	78%	78%
Fitness opportunities (including exercise classes and paths or trails, etc.)	82%	85%	84%	84%
Opportunities to attend social events or activities	61%	63%	72%	65%
Opportunities to attend religious or spiritual activities	77%	82%	84%	81%
Opportunities to attend or participate in meetings about local government or community matters	73%	68%	67%	69%
Availability of affordable quality housing	11%	10%	24%	14%
Variety of housing options	22%	22%	32%	25%
Availability of long-term care options	25%	26%	42%	30%
Availability of daytime care options for older adults	25%	22%	42%	29%
Availability of information about resources for older adults	40%	38%	53%	43%
Availability of financial and legal planning services	40%	38%	50%	42%
Availability of affordable quality physical health care	35%	45%	58%	46%
Availability of affordable quality mental health care	21%	27%	39%	29%
Availability of preventive health services (e.g., health screenings, flu shots, educational workshops)	49%	56%	66%	57%
Availability of affordable quality food	50%	59%	72%	60%
Sense of community	56%	59%	61%	59%
Openness and acceptance of the community towards older residents of diverse backgrounds	59%	57%	64%	59%
Ease of travel by public transportation (bus, rail, on-demand/senior transportation) in your community	24%	27%	35%	28%
Ease of walking in your community	59%	60%	69%	62%

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Percent of respondents who rated the following as "excellent" or "good":	Age			AAA overall (A)
	60 to 64 years (A)	65 to 74 years (B)	75 or over (C)	
Ease of getting to the places you usually have to visit	59%	66%	70% A	65%
Overall feeling of safety in your community	72%	77%	82% A	77%
Valuing older residents in your community	55%	54%	64% B	57%
Neighborliness of your community	53%	53%	59%	55%
Cost of living in your community	20%	26%	39% A B	28%
Availability of services at the senior center	52%	59%	66% A	59%
Quality of senior nutrition programs	39%	44%	51%	45%
Accessibility of long term care options that are open and accepting toward people of diverse backgrounds	21%	24%	41% A B	28%
Accessibility of daytime care options that are open and accepting toward people of diverse backgrounds	21%	25%	40% A B	28%

Table 3: Question 3

Percent of respondents who rated the overall quality of services to older adults as "excellent" or "good"	Age			AAA overall (A)
	60 to 64 years (A)	65 to 74 years (B)	75 or over (C)	
	50%	56%	68% A B	

Table 4: Question 4

Percent of respondents who felt "somewhat" or "very" informed about the following	Age			AAA overall (A)
	60 to 64 years (A)	65 to 74 years (B)	75 or over (C)	
	51%	57%	71% A B	
Long term care options (i.e. nursing homes, home care)	29%	32%	50% A B	36%
Information on planning for the future	44%	49%	48%	47%

Table 5: Question 5

Percent of respondents who rated the following as "excellent" or "good":	Age			AAA overall (A)
	60 to 64 years (A)	65 to 74 years (B)	75 or over (C)	
	80%	82%	76%	
How do you rate your overall mental health/emotional wellbeing?	87%	90%	89%	89%
How do you rate your overall quality of life?	84%	88%	88%	87%

CASOA™ Subgroup Comparisons

Table 6: Question 6: Problems Faced by Older Adults

Percent of respondents who reported at least a "minor" problem with the following:	Age			AAA overall (A)
	60 to 64 years (A)	65 to 74 years (B)	75 or over (C)	
Having housing to suit your needs	20%	16%	15%	17%
Your physical health	53%	53%	59%	54%
Performing regular activities, including walking, eating and preparing meals	21%	27%	33%	27%
Having enough food to eat	13%	8%	8%	9%
Doing heavy or intense housework	42%	50%	69%	53%
Having safe and affordable transportation available	24%	25%	29%	26%
No longer being able to drive	12%	9%	21%	13%
Feeling depressed	36%	33%	36%	34%
Experiencing confusion or forgetfulness	27%	29%	37%	30%
Maintaining your home	39%	35%	49%	40%
Maintaining your yard	40%	39%	48%	41%
Finding productive or meaningful activities to do	28%	31%	30%	30%
Having friends or family you can rely on	36%	29%	27%	30%
Falling or injuring yourself in your home	22%	22%	31%	24%
Finding affordable health insurance	54%	33%	24%	36%
Getting the health care you need	42%	27%	19%	29%
Affording the medications you need	36%	30%	25%	30%
Figuring out which medications to take and when	8%	8%	11%	9%
Getting the oral health care you need	30%	25%	18%	25%
Having tooth or mouth problems	36%	35%	30%	34%
Getting the vision care you need	25%	20%	21%	22%
Having enough money to meet daily expenses	38%	30%	25%	31%
Having enough money to pay your property taxes	25%	21%	21%	23%
Staying physically fit	50%	50%	57%	52%
Maintaining a healthy diet	44%	37%	36%	39%
Having interesting recreational or cultural activities to attend	39%	38%	39%	39%
Having interesting social events or activities to attend	46%	42%	40%	43%
Feeling bored	35%	36%	38%	36%
Feeling like your voice is heard in the community	53%	58%	52%	55%
Finding meaningful volunteer work	30%	30%	27%	29%
Feeling physically burdened by providing care for another person	26%	22%	22%	23%
Feeling emotionally burdened by providing care for another person	31%	24%	26%	26%
Feeling financially burdened by providing care for another person	26%	16%	14%	18%
Feeling overwhelmed and/or exhausted when caring for another person	31%	25%	27%	27%
Dealing with legal issues	34%	31%	30%	31%
Having adequate information or dealing with public programs such as Social Security, Medicare and Medicaid	53%	43%	36%	44%
Finding work in retirement	40%	29%	19%	30%

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Percent of respondents who reported at least a "minor" problem with the following:	Age			AAA overall (A)
	60 to 64 years	65 to 74 years	75 or over	
	(A)	(B)	(C)	
Building skills for paid or unpaid work	34% B C	21%	20%	24%
Not knowing what services are available to older adults in your community	65% C	60% C	51%	59%
Feeling lonely or isolated	31%	27%	34%	30%
Dealing with the loss of a close family member or friend	35%	31%	41% B	34%
Being a victim of crime	15% B	9%	13%	12%
Being a victim of fraud or a scam	19%	15%	19%	17%
Being physically or emotionally abused	7%	5%	7%	6%
Dealing with financial planning issues	43% B C	30%	30%	33%
Being treated unfairly or discriminated against because of your age	32% B C	24%	19%	25%

Table 7: Question 7

Percent of respondents who spent at least 1 day...	Age			AAA overall (A)
	60 to 64 years	65 to 74 years	75 or over	
	(A)	(B)	(C)	
As a patient in a hospital	15%	21%	31% A B	22%
In a nursing home or in-patient rehabilitation facility	4%	8%	15% A B	9%

Table 8: Question 8

Percent of respondents who had at least 1 fall in the past 12 months	Age			AAA overall (A)
	60 to 64 years	65 to 74 years	75 or over	
	(A)	(B)	(C)	
	31%	28%	38% B	31%

Table 9: Question 9

Percent of respondents "somewhat" or "very" likely to recommend living in community	Age			AAA overall (A)
	60 to 64 years	65 to 74 years	75 or over	
	(A)	(B)	(C)	
	62%	73% A	78% A	71%

Table 10: Question 10

Percent of respondents "somewhat" or "very" likely to remain in community throughout their retirement	Age			AAA overall (A)
	60 to 64 years	65 to 74 years	75 or over	
	(A)	(B)	(C)	
	67%	78% A	85% A	76%



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Table 11: Question 11

Percent of respondents who participated in or did the following at least once:	Age			AAA overall (A)
	60 to 64 years (A)	65 to 74 years (B)	75 or over (C)	
Used a senior center in your community	13%	20%	35%	22%
Used a recreation center in your community	43%	49%	44%	46%
Used a public library in your community	56%	60%	60%	59%
Used bus, rail, on-demand/senior transportation or other public transportation instead of driving	30%	26%	21%	26%
Visited a neighborhood park	76%	74%	59%	71%
	C	C		
Attended a local public meeting	33%	38%	36%	36%
Watched (online or on television) a local public meeting	15%	15%	24%	17%
			A B	

Table 12: Question 12: Hours Spent Providing Care

Percent of respondents who provided at least 1 hour of care to...	Age			AAA overall (A)
	60 to 64 years (A)	65 to 74 years (B)	75 or over (C)	
One or more individuals age 60 or older	32%	28%	32%	30%
One or more individuals age 18 to 59	17%	12%	12%	13%
One or more individuals under age 18	18%	20%	10%	17%
	C	C		

Table 13: Question 13

Percent of respondents who spent at least 1 hour doing the following:	Age			AAA overall (A)
	60 to 64 years (A)	65 to 74 years (B)	75 or over (C)	
Participating in a club (including book, dance, game and other social)	29%	35%	44%	36%
			A B	
Participating in a civic group (including Elks, Kiwanis, Masons, etc.)	7%	10%	12%	10%
Communicating/ visiting with friends and/or family	97%	96%	93%	95%
	C			
Participating in religious or spiritual activities with others	41%	47%	56%	47%
			A B	
Participating in a recreation program or group activity	46%	50%	47%	48%
Providing help to friends or relatives	84%	82%	74%	80%
	C	C		
Volunteering your time to some group/activity in your community	31%	40%	41%	38%
		A	A	

Table 14: Question 14

Percent of respondents who "always" or "usually" do each of the following:	Age			AAA overall (A)
	60 to 64 years	65 to 74 years	75 or over	
	(A)	(B)	(C)	
Eat at least 5 portions of fruits and vegetables a day	42%	37%	40%	39%
Participate in moderate or vigorous physical activity	53%	53%	47%	51%
Receive assistance from someone almost every day	16%	21%	31%	22%
			A B	
Vote in local elections	89%	91%	91%	91%

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Table 15: Question 15

Percent of respondents who do each of the following at least monthly	Age			AAA overall (A)
	60 to 64 years	65 to 74 years	75 or over	
	(A)	(B)	(C)	
Use email, texting or video to communicate	94% C	91% C	77%	88%
Use social media (Facebook, Twitter, LinkedIn)	57% C	51% C	36%	49%
Get the news or weather	93% B C	87% C	80%	87%
Shop, search for products and services	84% C	80% C	64%	77%
Research or study a topic of interest	91% B C	83% C	66%	80%
Share opinions, post to a blog, review a product or service	29%	29%	22%	27%
Attend an online class or training	17% B C	9%	6%	10%
Work from home	32% B C	23% C	13%	23%
Banking online (paying bills, investing, etc.)	73% C	67% C	48%	64%
Work from home	32% B C	23% C	13%	23%
Find info on community resources and events	50%	48%	41%	47%
If you have a question, use Internet to find the answer	89% C	84% C	62%	80%
Look up health and medical information	63% C	55%	50%	55%
Communicate with government (seek services, get a license, discuss a problem)	15%	14%	10%	13%
Sell goods and services online, advertise	10% B C	5%	4%	6%
Find directions or look up a map	83% B C	74% C	54%	71%

Table 16: Question 16

Percent of respondents who feel "very" or "somewhat" comfortable doing each of the following:	Age			AAA overall (A)
	60 to 64 years	65 to 74 years	75 or over	
	(A)	(B)	(C)	
Using a computer laptop/desktop	96% C	93% C	83%	91%
Using smartphone or tablet computer	92% C	89% C	74%	86%
Accessing the Internet	97% C	94% C	85%	93%
Using email	97% C	96% C	89%	94%
Locating information online (bus schedules, weather, news, etc.)	95% C	91% C	81%	90%
Using social networking sites (Facebook, Twitter, etc.)	82% C	75% C	58%	73%

## Comparisons by Household Composition

Table 17: Question 1

Percent of respondents who rated the following as "excellent" or "good":	Household composition		AAA overall (A)
	Lives alone	Lives with others	
	(A)	(B)	
How do you rate your community as a place to live?	86%	89%	88%
How do you rate your community as a place to retire?	67%	71%	70%

Table 18: Question 2

Percent of respondents who rated the following as "excellent" or "good":	Household composition		AAA overall (A)
	Lives alone	Lives with others	
	(A)	(B)	
Opportunities to volunteer	78%	81%	80%
Employment opportunities	35%	41%	39%
Opportunities to enroll in skill-building or personal enrichment classes	51%	55%	53%
Recreation opportunities (including games, arts and library services, etc.)	77%	80%	78%
Fitness opportunities (including exercise classes and paths or trails, etc.)	82%	85%	84%
Opportunities to attend social events or activities	63%	66%	65%
Opportunities to attend religious or spiritual activities	81%	82%	81%
Opportunities to attend or participate in meetings about local government or community matters	65%	71%	69%
Availability of affordable quality housing	18%	12%	14%
	B		
Variety of housing options	25%	25%	25%
Availability of long-term care options	30%	31%	30%
Availability of daytime care options for older adults	35%	27%	29%
	B		
Availability of information about resources for older adults	43%	43%	43%
Availability of financial and legal planning services	40%	43%	42%
Availability of affordable quality physical health care	48%	45%	46%
Availability of affordable quality mental health care	35%	26%	29%
	B		
Availability of preventive health services (e.g., health screenings, flu shots, educational workshops)	57%	57%	57%
Availability of affordable quality food	55%	63%	60%
		A	
Sense of community	57%	61%	59%
Openness and acceptance of the community towards older residents of diverse backgrounds	54%	62%	59%
		A	
Ease of travel by public transportation (bus, rail, on-demand/senior transportation) in your community	33%	26%	28%
	B		
Ease of walking in your community	62%	63%	62%
Ease of getting to the places you usually have to visit	65%	66%	65%
Overall feeling of safety in your community	75%	79%	77%
Valuing older residents in your community	53%	59%	57%
Neighborliness of your community	51%	57%	55%
		A	
Cost of living in your community	29%	28%	28%
Availability of services at the senior center	60%	60%	59%
Quality of senior nutrition programs	44%	47%	45%
Accessibility of long term care options that are open and accepting toward people of diverse backgrounds	33%	26%	28%

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Percent of respondents who rated the following as "excellent" or "good":	Household composition		AAA overall (A)
	Lives alone (A)	Lives with others (B)	
	Accessibility of daytime care options that are open and accepting toward people of diverse backgrounds	33%	26%

Table 19: Question 3

Percent of respondents who rated the overall quality of services to older adults as "excellent" or "good"	Household composition		AAA overall (A)
	Lives alone (A)	Lives with others (B)	
		55%	59%

Table 20: Question 4

Percent of respondents who felt "somewhat" or "very" informed about the following	Household composition		AAA overall (A)
	Lives alone (A)	Lives with others (B)	
	Services and activities available to older adults	59%	59%
Long term care options (i.e. nursing homes, home care)	35%	36%	36%
Information on planning for the future	46%	48%	47%

Table 21: Question 5

Percent of respondents who rated the following as "excellent" or "good":	Household composition		AAA overall (A)
	Lives alone (A)	Lives with others (B)	
	How do you rate your overall physical health?	77%	82%
How do you rate your overall mental health/emotional well being?	87%	90%	89%
How do you rate your overall quality of life?	82%	90%	87%

Table 22: Question 6: Problems Faced by Older Adults

Percent of respondents who reported at least a "minor" problem with the following:	Household composition		AAA overall (A)
	Lives alone (A)	Lives with others (B)	
	Having housing to suit your needs	19%	15%
Your physical health	58% B	52%	54%
Performing regular activities, including walking, eating and preparing meals	30% B	25%	27%
Having enough food to eat	13% B	7%	9%
Doing heavy or intense housework	60% B	49%	53%
Having safe and affordable transportation available	31% B	24%	26%
No longer being able to drive	17% B	10%	13%
Feeling depressed	40% B	32%	34%
Experiencing confusion or forgetfulness	32%	29%	30%
Maintaining your home	44% B	37%	40%
Maintaining your yard	44%	39%	41%
Finding productive or meaningful activities to do	33% B	28%	30%

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Percent of respondents who reported at least a "minor" problem with the following:	Household composition		AAA overall (A)
	Lives alone	Lives with others	
	(A)	(B)	
Having friends or family you can rely on	37% B	26%	30%
Falling or injuring yourself in your home	27% B	22%	24%
Finding affordable health insurance	32%	38% A	36%
Getting the health care you need	30%	28%	29%
Affording the medications you need	30%	30%	30%
Figuring out which medications to take and when	9%	8%	9%
Getting the oral health care you need	28% B	22%	25%
Having tooth or mouth problems	36%	32%	34%
Getting the vision care you need	23%	20%	22%
Having enough money to meet daily expenses	37% B	28%	31%
Having enough money to pay your property taxes	25%	22%	23%
Staying physically fit	56% B	49%	52%
Maintaining a healthy diet	43% B	36%	39%
Having interesting recreational or cultural activities to attend	43% B	37%	39%
Having interesting social events or activities to attend	47% B	40%	43%
Feeling bored	44% B	33%	36%
Feeling like your voice is heard in the community	55%	54%	55%
Finding meaningful volunteer work	31%	28%	29%
Feeling physically burdened by providing care for another person	15%	27% A	23%
Feeling emotionally burdened by providing care for another person	17%	31% A	26%
Feeling financially burdened by providing care for another person	9%	22% A	18%
Feeling overwhelmed and/or exhausted when caring for another person	18%	31% A	27%
Dealing with legal issues	33%	30%	31%
Having adequate information or dealing with public programs such as Social Security, Medicare and Medicaid	42%	44%	44%
Finding work in retirement	30%	29%	30%
Building skills for paid or unpaid work	26%	23%	24%
Not knowing what services are available to older adults in your community	61%	57%	59%
Feeling lonely or isolated	43% B	23%	30%
Dealing with the loss of a close family member or friend	43% B	30%	34%
Being a victim of crime	16% B	10%	12%
Being a victim of fraud or a scam	17%	17%	17%
Being physically or emotionally abused	6%	6%	6%
Dealing with financial planning issues	36%	32%	33%
Being treated unfairly or discriminated against because of your age	32% B	21%	25%

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Table 23: Question 7

Percent of respondents who spent at least 1 day...	Household composition		AAA overall (A)
	Lives alone	Lives with others	
	(A)	(B)	
As a patient in a hospital	25% B	20%	22%
In a nursing home or in-patient rehabilitation facility	12% B	7%	9%

Table 24: Question 8

Percent of respondents who had at least 1 fall in the past 12 months	Household composition		AAA overall (A)
	Lives alone	Lives with others	
	(A)	(B)	
	39% B	27%	31%

Table 25: Question 9

Percent of respondents "somewhat" or "very" likely to recommend living in community	Household composition		AAA overall (A)
	Lives alone	Lives with others	
	(A)	(B)	
	67%	73%	71%

Table 26: Question 10

Percent of respondents "somewhat" or "very" likely to remain in community throughout their retirement	Household composition		AAA overall (A)
	Lives alone	Lives with others	
	(A)	(B)	
	75%	76%	76%

Table 27: Question 11

Percent of respondents who participated in or did the following at least once:	Household composition		AAA overall (A)
	Lives alone	Lives with others	
	(A)	(B)	
Used a senior center in your community	25%	21%	22%
Used a recreation center in your community	40%	49% A	46%
Used a public library in your community	54%	62% A	59%
Used bus, rail, on-demand/senior transportation or other public transportation instead of driving	26%	26%	26%
Visited a neighborhood park	63%	75% A	71%
Attended a local public meeting	32%	39% A	36%
Watched (online or on television) a local public meeting	22% B	15%	17%

CASOA™ Subgroup Comparisons

**Table 28: Question 12: Hours Spent Providing Care**

Percent of respondents who provided at least 1 hour of care to...	Household composition		AAA overall (A)
	Lives alone (A)	Lives with others (B)	
One or more individuals age 60 or older	21%	35% A	30%
One or more individuals age 18 to 59	7%	16% A	13%
One or more individuals under age 18	11%	20% A	17%

**Table 29: Question 13**

Percent of respondents who spent at least 1 hour doing the following:	Household composition		AAA overall (A)
	Lives alone (A)	Lives with others (B)	
Participating in a club (including book, dance, game and other social)	38%	35%	36%
Participating in a civic group (including Elks, Kiwanis, Masons, etc.)	10%	10%	10%
Communicating/ visiting with friends and/or family	92%	97% A	95%
Participating in religious or spiritual activities with others	45%	49%	47%
Participating in a recreation program or group activity	47%	48%	48%
Providing help to friends or relatives	76%	83% A	80%
Volunteering your time to some group/activity in your community	37%	39%	38%

**Table 30: Question 14**

Percent of respondents who "always" or "usually" do each of the following:	Household composition		AAA overall (A)
	Lives alone (A)	Lives with others (B)	
Eat at least 5 portions of fruits and vegetables a day	41%	39%	39%
Participate in moderate or vigorous physical activity	52%	51%	51%
Receive assistance from someone almost every day	22%	22%	22%
Vote in local elections	89%	92%	91%

CASOA™ Subgroup Comparisons

Table 31: Question 15

Percent of respondents who do each of the following at least monthly	Household composition		AAA overall (A)
	Lives alone (A)	Lives with others (B)	
Use email, texting or video to communicate	82%	92% A	88%
Use social media (Facebook, Twitter, LinkedIn)	39%	54% A	49%
Get the news or weather	82%	90% A	87%
Shop, search for products and services	68%	82% A	77%
Research or study a topic of interest	73%	84% A	80%
Share opinions, post to a blog, review a product or service	24%	29% A	27%
Attend an online class or training	8%	11%	10%
Work from home	17%	26% A	23%
Banking online (paying bills, investing, etc.)	53%	70% A	64%
Work from home	17%	26% A	23%
Find info on community resources and events	41%	50% A	47%
If you have a question, use Internet to find the answer	70%	85% A	80%
Look up health and medical information	46%	60% A	55%
Communicate with government (seek services, get a license, discuss a problem)	10%	16% A	13%
Sell goods and services online, advertise	4%	8% A	6%
Find directions or look up a map	62%	76% A	71%

Table 32: Question 16

Percent of respondents who feel "very" or "somewhat" comfortable doing each of the following:	Household composition		AAA overall (A)
	Lives alone (A)	Lives with others (B)	
Using a computer laptop/desktop	90%	92%	91%
Using smartphone or tablet computer	80%	89% A	86%
Accessing the Internet	92%	93%	93%
Using email	94%	95%	94%
Locating information online (bus schedules, weather, news, etc.)	86%	92% A	90%
Using social networking sites (Facebook, Twitter, etc.)	68%	76% A	73%



## Comparisons by Ethnicity

Table 33: Question 1

Percent of respondents who rated the following as "excellent" or "good":	Hispanic		AAA overall (A)
	Hispanic	Not Hispanic	
	(A)	(B)	
How do you rate your community as a place to live?	71%	89% A	88%
How do you rate your community as a place to retire?	50%	70% A	70%

Table 34: Question 2

Percent of respondents who rated the following as "excellent" or "good":	Hispanic		AAA overall (A)
	Hispanic	Not Hispanic	
	(A)	(B)	
Opportunities to volunteer	71%	81%	80%
Employment opportunities	45%	38%	39%
Opportunities to enroll in skill-building or personal enrichment classes	49%	54%	53%
Recreation opportunities (including games, arts and library services, etc.)	65%	79% A	78%
Fitness opportunities (including exercise classes and paths or trails, etc.)	72%	85% A	84%
Opportunities to attend social events or activities	61%	66%	65%
Opportunities to attend religious or spiritual activities	76%	82%	81%
Opportunities to attend or participate in meetings about local government or community matters	70%	69%	69%
Availability of affordable quality housing	28% B	13%	14%
Variety of housing options	20%	25%	25%
Availability of long-term care options	36%	30%	30%
Availability of daytime care options for older adults	35%	28%	29%
Availability of information about resources for older adults	44%	43%	43%
Availability of financial and legal planning services	35%	42%	42%
Availability of affordable quality physical health care	37%	46%	46%
Availability of affordable quality mental health care	31%	29%	29%
Availability of preventive health services (e.g., health screenings, flu shots, educational workshops)	61%	57%	57%
Availability of affordable quality food	47%	61% A	60%
Sense of community	49%	60%	59%
Openness and acceptance of the community towards older residents of diverse backgrounds	42%	60% A	59%
Ease of travel by public transportation (bus, rail, on-demand/senior transportation) in your community	39%	28%	28%
Ease of walking in your community	51%	63%	62%
Ease of getting to the places you usually have to visit	56%	66%	65%
Overall feeling of safety in your community	55%	78% A	77%
Valuing older residents in your community	46%	58%	57%
Neighborliness of your community	45%	55%	55%
Cost of living in your community	37%	27%	28%
Availability of services at the senior center	47%	60%	59%
Quality of senior nutrition programs	42%	45%	45%

CASOA™ Subgroup Comparisons

Percent of respondents who rated the following as "excellent" or "good":	Hispanic		AAA overall (A)
	Hispanic (A)	Not Hispanic (B)	
	Accessibility of long term care options that are open and accepting toward people of diverse backgrounds	29%	28%
Accessibility of daytime care options that are open and accepting toward people of diverse backgrounds	33%	28%	28%

Table 35: Question 3

Percent of respondents who rated the overall quality of services to older adults as "excellent" or "good"	Hispanic		AAA overall (A)
	Hispanic (A)	Not Hispanic (B)	
		45%	58%

Table 36: Question 4

Percent of respondents who felt "somewhat" or "very" informed about the following	Hispanic		AAA overall (A)
	Hispanic (A)	Not Hispanic (B)	
	Services and activities available to older adults	62%	60%
Long term care options (i.e. nursing homes, home care)	29%	36%	36%
Information on planning for the future	42%	48%	47%

Table 37: Question 5

Percent of respondents who rated the following as "excellent" or "good":	Hispanic		AAA overall (A)
	Hispanic (A)	Not Hispanic (B)	
	How do you rate your overall physical health?	76%	80%
How do you rate your overall mental health/emotional well being?	92%	89%	89%
How do you rate your overall quality of life?	73%	88%	87%

Table 38: Question 6: Problems Faced by Older Adults

Percent of respondents who reported at least a "minor" problem with the following:	Hispanic		AAA overall (A)
	Hispanic (A)	Not Hispanic (B)	
	Having housing to suit your needs	34%	16%
Your physical health	60%	54%	54%
Performing regular activities, including walking, eating and preparing meals	35%	27%	27%
Having enough food to eat	27%	8%	9%
Doing heavy or intense housework	58%	53%	53%
Having safe and affordable transportation available	35%	26%	26%
No longer being able to drive	19%	12%	13%
Feeling depressed	56%	34%	34%
Experiencing confusion or forgetfulness	33%	31%	30%
Maintaining your home	47%	39%	40%
Maintaining your yard	44%	41%	41%
Finding productive or meaningful activities to do	36%	30%	30%
Having friends or family you can rely on	39%	29%	30%
Falling or injuring yourself in your home	42%	23%	24%

CASOA™ Subgroup Comparisons

Percent of respondents who reported at least a "minor" problem with the following:	Hispanic		AAA overall (A)
	Hispanic (A)	Not Hispanic (B)	
Finding affordable health insurance	50% B	35%	36%
Getting the health care you need	42% B	28%	29%
Affording the medications you need	51% B	29%	30%
Figuring out which medications to take and when	22% B	8%	9%
Getting the oral health care you need	51% B	23%	25%
Having tooth or mouth problems	52% B	33%	34%
Getting the vision care you need	37% B	21%	22%
Having enough money to meet daily expenses	57% B	30%	31%
Having enough money to pay your property taxes	45% B	22%	23%
Staying physically fit	62%	51%	52%
Maintaining a healthy diet	55% B	38%	39%
Having interesting recreational or cultural activities to attend	48%	38%	39%
Having interesting social events or activities to attend	58% B	42%	43%
Feeling bored	46%	36%	36%
Feeling like your voice is heard in the community	63%	54%	55%
Finding meaningful volunteer work	43% B	28%	29%
Feeling physically burdened by providing care for another person	29%	23%	23%
Feeling emotionally burdened by providing care for another person	31%	26%	26%
Feeling financially burdened by providing care for another person	32% B	17%	18%
Feeling overwhelmed and/or exhausted when caring for another person	26%	27%	27%
Dealing with legal issues	43%	31%	31%
Having adequate information or dealing with public programs such as Social Security, Medicare and Medicaid	53%	43%	44%
Finding work in retirement	53% B	28%	30%
Building skills for paid or unpaid work	46% B	23%	24%
Not knowing what services are available to older adults in your community	59%	59%	59%
Feeling lonely or isolated	49% B	29%	30%
Dealing with the loss of a close family member or friend	55% B	34%	34%
Being a victim of crime	20%	11%	12%
Being a victim of fraud or a scam	29% B	16%	17%
Being physically or emotionally abused	22% B	5%	6%
Dealing with financial planning issues	49% B	33%	33%
Being treated unfairly or discriminated against because of your age	42% B	24%	25%

CASOA™ Subgroup Comparisons

Table 39: Question 7

	Hispanic		AAA overall (A)
	Hispanic (A)	Not Hispanic (B)	
Percent of respondents who spent at least 1 day...			
As a patient in a hospital	32%	21%	22%
In a nursing home or in-patient rehabilitation facility	11%	9%	9%

Table 40: Question 8

	Hispanic		AAA overall (A)
	Hispanic (A)	Not Hispanic (B)	
Percent of respondents who had at least 1 fall in the past 12 months	46% B	31%	31%

Table 41: Question 9

	Hispanic		AAA overall (A)
	Hispanic (A)	Not Hispanic (B)	
Percent of respondents "somewhat" or "very" likely to recommend living in community	63%	71%	71%

Table 42: Question 10

	Hispanic		AAA overall (A)
	Hispanic (A)	Not Hispanic (B)	
Percent of respondents "somewhat" or "very" likely to remain in community throughout their retirement	79%	76%	76%

Table 43: Question 11

	Hispanic		AAA overall (A)
	Hispanic (A)	Not Hispanic (B)	
Percent of respondents who participated in or did the following at least once:			
Used a senior center in your community	26%	22%	22%
Used a recreation center in your community	53%	46%	46%
Used a public library in your community	55%	59%	59%
Used bus, rail, on-demand/senior transportation or other public transportation instead of driving	25%	26%	26%
Visited a neighborhood park	74%	71%	71%
Attended a local public meeting	31%	37%	36%
Watched (online or on television) a local public meeting	25%	17%	17%

Table 44: Question 12: Hours Spent Providing Care

	Hispanic		AAA overall (A)
	Hispanic (A)	Not Hispanic (B)	
Percent of respondents who provided at least 1 hour of care to...			
One or more individuals age 60 or older	39%	30%	30%
One or more individuals age 18 to 59	27% B	13%	13%
One or more individuals under age 18	30% B	17%	17%

CASOA™ Subgroup Comparisons

Table 45: Question 13

Percent of respondents who spent at least 1 hour doing the following:	Hispanic		AAA overall (A)
	Hispanic (A)	Not Hispanic (B)	
Participating in a club (including book, dance, game and other social)	29%	36%	36%
Participating in a civic group (including Elks, Kiwanis, Masons, etc.)	14%	10%	10%
Communicating/ visiting with friends and/or family	81%	96% A	95%
Participating in religious or spiritual activities with others	58%	47%	47%
Participating in a recreation program or group activity	42%	48%	48%
Providing help to friends or relatives	85%	80%	80%
Volunteering your time to some group/activity in your community	43%	38%	38%

Table 46: Question 14

Percent of respondents who "always" or "usually" do each of the following:	Hispanic		AAA overall (A)
	Hispanic (A)	Not Hispanic (B)	
Eat at least 5 portions of fruits and vegetables a day	34%	39%	39%
Participate in moderate or vigorous physical activity	43%	51%	51%
Receive assistance from someone almost every day	25%	22%	22%
Vote in local elections	86%	91%	91%

Table 47: Question 15

Percent of respondents who do each of the following at least monthly	Hispanic		AAA overall (A)
	Hispanic (A)	Not Hispanic (B)	
Use email, texting or video to communicate	73%	89% A	88%
Use social media (Facebook, Twitter, LinkedIn)	37%	49%	49%
Get the news or weather	79%	88% A	87%
Shop, search for products and services	56%	78% A	77%
Research or study a topic of interest	73%	81%	80%
Share opinions, post to a blog, review a product or service	23%	28%	27%
Attend an online class or training	7%	10%	10%
Work from home	6%	23% A	23%
Banking online (paying bills, investing, etc.)	45%	65% A	64%
Work from home	6%	23% A	23%
Find info on community resources and events	42%	47%	47%
If you have a question, use Internet to find the answer	63%	81% A	80%
Look up health and medical information	53%	55%	55%
Communicate with government (seek services, get a license, discuss a problem)	13%	13%	13%
Sell goods and services online, advertise	7%	6%	6%
Find directions or look up a map	60%	72%	71%

CASOA™ Subgroup Comparisons

Table 48: Question 16

Percent of respondents who feel "very" or "somewhat" comfortable doing each of the following:	Hispanic		AAA overall (A)
	Hispanic	Not Hispanic	
	(A)	(B)	
Using a computer laptop/desktop	82%	92% A	91%
Using smartphone or tablet computer	86%	86%	86%
Accessing the Internet	76%	94% A	93%
Using email	87%	95% A	94%
Locating information online (bus schedules, weather, news, etc.)	76%	90% A	90%
Using social networking sites (Facebook, Twitter, etc.)	52%	74% A	73%

## Comparisons by Income Status

Table 49: Question 1

Percent of respondents who rated the following as "excellent" or "good":	Low income household		AAA overall (A)
	No (A)	Yes (B)	
How do you rate your community as a place to live?	89% B	80%	88%
How do you rate your community as a place to retire?	72% B	50%	70%

Table 50: Question 2

Percent of respondents who rated the following as "excellent" or "good":	Low income household		AAA overall (A)
	No (A)	Yes (B)	
Opportunities to volunteer	82% B	64%	80%
Employment opportunities	41% B	25%	39%
Opportunities to enroll in skill-building or personal enrichment classes	55% B	39%	53%
Recreation opportunities (including games, arts and library services, etc.)	80% B	66%	78%
Fitness opportunities (including exercise classes and paths or trails, etc.)	85% B	76%	84%
Opportunities to attend social events or activities	67% B	52%	65%
Opportunities to attend religious or spiritual activities	83% B	68%	81%
Opportunities to attend or participate in meetings about local government or community matters	71% B	55%	69%
Availability of affordable quality housing	13%	19%	14%
Variety of housing options	26% B	14%	25%
Availability of long-term care options	31%	28%	30%
Availability of daytime care options for older adults	30%	27%	29%
Availability of information about resources for older adults	44%	38%	43%
Availability of financial and legal planning services	44% B	30%	42%
Availability of affordable quality physical health care	48% B	34%	46%
Availability of affordable quality mental health care	29%	31%	29%
Availability of preventive health services (e.g., health screenings, flu shots, educational workshops)	58% B	47%	57%
Availability of affordable quality food	63% B	39%	60%
Sense of community	61% B	42%	59%
Openness and acceptance of the community towards older residents of diverse backgrounds	63% B	37%	59%
Ease of travel by public transportation (bus, rail, on-demand/senior transportation) in your community	28%	30%	28%
Ease of walking in your community	63% B	55%	62%

CASOA™ Subgroup Comparisons

Percent of respondents who rated the following as "excellent" or "good":	Low income household		AAA overall (A)
	No	Yes	
	(A)	(B)	
Ease of getting to the places you usually have to visit	67% B	54%	65%
Overall feeling of safety in your community	80% B	61%	77%
Valuing older residents in your community	59% B	42%	57%
Neighborliness of your community	58% B	35%	55%
Cost of living in your community	28%	26%	28%
Availability of services at the senior center	61%	55%	59%
Quality of senior nutrition programs	47%	36%	45%
Accessibility of long term care options that are open and accepting toward people of diverse backgrounds	29%	25%	28%
Accessibility of daytime care options that are open and accepting toward people of diverse backgrounds	29%	29%	28%

Table 51: Question 3

Percent of respondents who rated the overall quality of services to older adults as "excellent" or "good"	Low income household		AAA overall (A)
	No	Yes	
	(A)	(B)	
	60% B	40%	58%

Table 52: Question 4

Percent of respondents who felt "somewhat" or "very" informed about the following	Low income household		AAA overall (A)
	No	Yes	
	(A)	(B)	
Services and activities available to older adults	60% B	51%	59%
Long term care options (i.e. nursing homes, home care)	36%	32%	36%
Information on planning for the future	49% B	36%	47%

Table 53: Question 5

Percent of respondents who rated the following as "excellent" or "good":	Low income household		AAA overall (A)
	No	Yes	
	(A)	(B)	
How do you rate your overall physical health?	83% B	56%	80%
How do you rate your overall mental health/emotional well being?	91% B	76%	89%
How do you rate your overall quality of life?	89% B	67%	87%



CASOA™ Subgroup Comparisons

Table 54: Question 6: Problems Faced by Older Adults

Percent of respondents who reported at least a "minor" problem with the following:	Low income household		AAA overall (A)
	No	Yes	
	(A)	(B)	
Having housing to suit your needs	14%	33% A	17%
Your physical health	53%	66% A	54%
Performing regular activities, including walking, eating and preparing meals	24%	47% A	27%
Having enough food to eat	7%	27% A	9%
Doing heavy or intense housework	51%	67% A	53%
Having safe and affordable transportation available	24%	43% A	26%
No longer being able to drive	11%	26% A	13%
Feeling depressed	32%	51% A	34%
Experiencing confusion or forgetfulness	29%	41% A	30%
Maintaining your home	37%	57% A	40%
Maintaining your yard	39%	58% A	41%
Finding productive or meaningful activities to do	27%	47% A	30%
Having friends or family you can rely on	28%	46% A	30%
Falling or injuring yourself in your home	21%	42% A	24%
Finding affordable health insurance	34%	48% A	36%
Getting the health care you need	27%	41% A	29%
Affording the medications you need	28%	47% A	30%
Figuring out which medications to take and when	7%	19% A	9%
Getting the oral health care you need	21%	50% A	25%
Having tooth or mouth problems	31%	55% A	34%
Getting the vision care you need	19%	41% A	22%
Having enough money to meet daily expenses	26%	67% A	31%
Having enough money to pay your property taxes	20%	49% A	23%
Staying physically fit	49%	68% A	52%
Maintaining a healthy diet	36%	60% A	39%
Having interesting recreational or cultural activities to attend	37%	55% A	39%
Having interesting social events or activities to attend	40%	60% A	43%

CASOA™ Subgroup Comparisons

Percent of respondents who reported at least a "minor" problem with the following:	Low income household		AAA overall (A)
	No (A)	Yes (B)	
Feeling bored	35%	51% A	36%
Feeling like your voice is heard in the community	53%	68% A	55%
Finding meaningful volunteer work	27%	47% A	29%
Feeling physically burdened by providing care for another person	22%	32% A	23%
Feeling emotionally burdened by providing care for another person	25%	35% A	26%
Feeling financially burdened by providing care for another person	16%	31% A	18%
Feeling overwhelmed and/or exhausted when caring for another person	26%	36% A	27%
Dealing with legal issues	28%	53% A	31%
Having adequate information or dealing with public programs such as Social Security, Medicare and Medicaid	41%	61% A	44%
Finding work in retirement	26%	54% A	30%
Building skills for paid or unpaid work	22%	42% A	24%
Not knowing what services are available to older adults in your community	57%	70% A	59%
Feeling lonely or isolated	28%	48% A	30%
Dealing with the loss of a close family member or friend	33%	47% A	34%
Being a victim of crime	11%	22% A	12%
Being a victim of fraud or a scam	15%	29% A	17%
Being physically or emotionally abused	5%	11% A	6%
Dealing with financial planning issues	31%	52% A	33%
Being treated unfairly or discriminated against because of your age	22%	41% A	25%

Table 55: Question 7

Percent of respondents who spent at least 1 day...	Low income household		AAA overall (A)
	No (A)	Yes (B)	
As a patient in a hospital	19%	38% A	22%
In a nursing home or in-patient rehabilitation facility	8%	14% A	9%

CASOA™ Subgroup Comparisons

Table 56: Question 8

	Low income household		AAA overall (A)
	No	Yes	
	(A)	(B)	
Percent of respondents who had at least 1 fall in the past 12 months	28%	52% A	31%

Table 57: Question 9

	Low income household		AAA overall (A)
	No	Yes	
	(A)	(B)	
Percent of respondents "somewhat" or "very" likely to recommend living in community	72% B	57%	71%

Table 58: Question 10

	Low income household		AAA overall (A)
	No	Yes	
	(A)	(B)	
Percent of respondents "somewhat" or "very" likely to remain in community throughout their retirement	76%	75%	76%

Table 59: Question 11

	Low income household		AAA overall (A)
	No	Yes	
	(A)	(B)	
Percent of respondents who participated in or did the following at least once:			
Used a senior center in your community	21%	29% A	22%
Used a recreation center in your community	48% B	32%	46%
Used a public library in your community	59%	60%	59%
Used bus, rail, on-demand/senior transportation or other public transportation instead of driving	26%	24%	26%
Visited a neighborhood park	72% B	58%	71%
Attended a local public meeting	38% B	26%	36%
Watched (online or on television) a local public meeting	17%	21%	17%

Table 60: Question 12: Hours Spent Providing Care

	Low income household		AAA overall (A)
	No	Yes	
	(A)	(B)	
Percent of respondents who provided at least 1 hour of care to...			
One or more individuals age 60 or older	29%	37%	30%
One or more individuals age 18 to 59	13%	19%	13%
One or more individuals under age 18	17%	19%	17%

CASOA™ Subgroup Comparisons

Table 61: Question 13

Percent of respondents who spent at least 1 hour doing the following:	Low income household		AAA overall (A)
	No	Yes	
	(A)	(B)	
Participating in a club (including book, dance, game and other social)	38% B	21%	36%
Participating in a civic group (including Elks, Kiwanis, Masons, etc.)	11% B	4%	10%
Communicating/ visiting with friends and/or family	96% B	90%	95%
Participating in religious or spiritual activities with others	47%	47%	47%
Participating in a recreation program or group activity	50% B	32%	48%
Providing help to friends or relatives	81%	78%	80%
Volunteering your time to some group/activity in your community	40% B	26%	38%

Table 62: Question 14

Percent of respondents who "always" or "usually" do each of the following:	Low income household		AAA overall (A)
	No	Yes	
	(A)	(B)	
Eat at least 5 portions of fruits and vegetables a day	41% B	29%	39%
Participate in moderate or vigorous physical activity	53% B	37%	51%
Receive assistance from someone almost every day	21%	32% A	22%
Vote in local elections	92% B	79%	91%

Table 63: Question 15

Percent of respondents who do each of the following at least monthly	Low income household		AAA overall (A)
	No	Yes	
	(A)	(B)	
Use email, texting or video to communicate	91% B	69%	88%
Use social media (Facebook, Twitter, LinkedIn)	50%	42%	49%
Get the news or weather	89% B	76%	87%
Shop, search for products and services	81% B	48%	77%
Research or study a topic of interest	83% B	59%	80%
Share opinions, post to a blog, review a product or service	29% B	20%	27%
Attend an online class or training	10%	7%	10%
Work from home	24%	17%	23%
Banking online (paying bills, investing, etc.)	67% B	45%	64%
Work from home	24%	17%	23%
Find info on community resources and events	49% B	29%	47%
If you have a question, use Internet to find the answer	83% B	56%	80%
Look up health and medical information	57% B	42%	55%

CASOA™ Subgroup Comparisons

Percent of respondents who do each of the following at least monthly	Low income household		AAA overall (A)
	No	Yes	
	(A)	(B)	
Communicate with government (seek services, get a license, discuss a problem)	14%	9%	13%
Sell goods and services online, advertise	7%	5%	6%
Find directions or look up a map	74%	46%	71%
	B		

Table 64: Question 16

Percent of respondents who feel "very" or "somewhat" comfortable doing each of the following:	Low income household		AAA overall (A)
	No	Yes	
	(A)	(B)	
Using a computer laptop/desktop	93%	82%	91%
	B		
Using smartphone or tablet computer	88%	73%	86%
	B		
Accessing the Internet	94%	82%	93%
	B		
Using email	96%	85%	94%
	B		
Locating information online (bus schedules, weather, news, etc.)	91%	78%	90%
	B		
Using social networking sites (Facebook, Twitter, etc.)	75%	60%	73%
	B		

## Comparisons by Respondent Gender

Table 65: Question 1

	Gender		AAA overall (A)
	Female (A)	Male (B)	
Percent of respondents who rated the following as "excellent" or "good":			
How do you rate your community as a place to live?	89%	87%	88%
How do you rate your community as a place to retire?	70%	69%	70%

Table 66: Question 2

	Gender		AAA overall (A)
	Female (A)	Male (B)	
Percent of respondents who rated the following as "excellent" or "good":			
Opportunities to volunteer	80%	80%	80%
Employment opportunities	39%	39%	39%
Opportunities to enroll in skill-building or personal enrichment classes	56%	49%	53%
	B		
Recreation opportunities (including games, arts and library services, etc.)	81%	75%	78%
	B		
Fitness opportunities (including exercise classes and paths or trails, etc.)	85%	82%	84%
Opportunities to attend social events or activities	68%	61%	65%
	B		
Opportunities to attend religious or spiritual activities	80%	82%	81%
Opportunities to attend or participate in meetings about local government or community matters	70%	69%	69%
Availability of affordable quality housing	14%	13%	14%
Variety of housing options	24%	27%	25%
Availability of long-term care options	29%	33%	30%
Availability of daytime care options for older adults	28%	30%	29%
Availability of information about resources for older adults	44%	41%	43%
Availability of financial and legal planning services	42%	42%	42%
Availability of affordable quality physical health care	47%	45%	46%
Availability of affordable quality mental health care	31%	25%	29%
Availability of preventive health services (e.g., health screenings, flu shots, educational workshops)	57%	58%	57%
Availability of affordable quality food	61%	60%	60%
Sense of community	62%	56%	59%
Openness and acceptance of the community towards older residents of diverse backgrounds	58%	61%	59%
Ease of travel by public transportation (bus, rail, on-demand/senior transportation) in your community	31%	24%	28%
	B		
Ease of walking in your community	61%	64%	62%
Ease of getting to the places you usually have to visit	64%	67%	65%
Overall feeling of safety in your community	77%	77%	77%
Valuing older residents in your community	57%	57%	57%
Neighborliness of your community	56%	53%	55%
Cost of living in your community	29%	27%	28%
Availability of services at the senior center	61%	57%	59%
Quality of senior nutrition programs	46%	44%	45%
Accessibility of long term care options that are open and accepting toward people of diverse backgrounds	26%	31%	28%
Accessibility of daytime care options that are open and accepting toward people of diverse backgrounds	28%	30%	28%

CASOA™ Subgroup Comparisons

Table 67: Question 3

	Gender		AAA overall (A)
	Female	Male	
	(A)	(B)	
Percent of respondents who rated the overall quality of services to older adults as "excellent" or "good"	56%	61%	58%

Table 68: Question 4

	Gender		AAA overall (A)
	Female	Male	
	(A)	(B)	
Percent of respondents who felt "somewhat" or "very" informed about the following			
Services and activities available to older adults	60%	59%	59%
Long term care options (i.e. nursing homes, home care)	38%	34%	36%
Information on planning for the future	49%	46%	47%

Table 69: Question 5

	Gender		AAA overall (A)
	Female	Male	
	(A)	(B)	
Percent of respondents who rated the following as "excellent" or "good":			
How do you rate your overall physical health?	81%	78%	80%
How do you rate your overall mental health/emotional well being?	90%	88%	89%
How do you rate your overall quality of life?	86%	89%	87%

Table 70: Question 6: Problems Faced by Older Adults

	Gender		AAA overall (A)
	Female	Male	
	(A)	(B)	
Percent of respondents who reported at least a "minor" problem with the following:			
Having housing to suit your needs	18%	15%	17%
Your physical health	53%	57%	54%
Performing regular activities, including walking, eating and preparing meals	27%	27%	27%
Having enough food to eat	8%	10%	9%
Doing heavy or intense housework	57%	47%	53%
	B		
Having safe and affordable transportation available	25%	27%	26%
No longer being able to drive	12%	13%	13%
Feeling depressed	38%	29%	34%
	B		
Experiencing confusion or forgetfulness	30%	31%	30%
Maintaining your home	41%	38%	40%
Maintaining your yard	45%	37%	41%
	B		
Finding productive or meaningful activities to do	28%	32%	30%
Having friends or family you can rely on	29%	32%	30%
Falling or injuring yourself in your home	24%	24%	24%
Finding affordable health insurance	33%	39%	36%
	A		
Getting the health care you need	27%	31%	29%
Affording the medications you need	28%	32%	30%
Figuring out which medications to take and when	7%	11%	9%
	A		
Getting the oral health care you need	23%	26%	25%
Having tooth or mouth problems	31%	37%	34%
	A		
Getting the vision care you need	21%	22%	22%
Having enough money to meet daily expenses	33%	28%	31%

CASOA™ Subgroup Comparisons

	Gender		AAA overall (A)
	Female (A)	Male (B)	
Percent of respondents who reported at least a "minor" problem with the following:			
Having enough money to pay your property taxes	22%	23%	23%
Staying physically fit	53%	50%	52%
Maintaining a healthy diet	38%	39%	39%
Having interesting recreational or cultural activities to attend	37%	41%	39%
Having interesting social events or activities to attend	39%	47%	43%
		A	
Feeling bored	36%	38%	36%
Feeling like your voice is heard in the community	52%	58%	55%
Finding meaningful volunteer work	27%	32%	29%
Feeling physically burdened by providing care for another person	24%	21%	23%
Feeling emotionally burdened by providing care for another person	28%	24%	26%
Feeling financially burdened by providing care for another person	17%	19%	18%
Feeling overwhelmed and/or exhausted when caring for another person	28%	25%	27%
Dealing with legal issues	32%	30%	31%
Having adequate information or dealing with public programs such as Social Security, Medicare and Medicaid	42%	45%	44%
Finding work in retirement	27%	32%	30%
Building skills for paid or unpaid work	23%	26%	24%
Not knowing what services are available to older adults in your community	56%	62%	59%
Feeling lonely or isolated	33%	26%	30%
	B		
Dealing with the loss of a close family member or friend	37%	31%	34%
Being a victim of crime	11%	13%	12%
Being a victim of fraud or a scam	15%	20%	17%
		A	
Being physically or emotionally abused	6%	6%	6%
Dealing with financial planning issues	35%	31%	33%
Being treated unfairly or discriminated against because of your age	24%	25%	25%

Table 71: Question 7

	Gender		AAA overall (A)
	Female (A)	Male (B)	
Percent of respondents who spent at least 1 day...			
As a patient in a hospital	20%	25%	22%
		A	
In a nursing home or in-patient rehabilitation facility	9%	9%	9%

Table 72: Question 8

	Gender		AAA overall (A)
	Female (A)	Male (B)	
Percent of respondents who had at least 1 fall in the past 12 months	32%	30%	31%

Table 73: Question 9

	Gender		AAA overall (A)
	Female (A)	Male (B)	
Percent of respondents "somewhat" or "very" likely to recommend living in community	71%	72%	71%



CASOA™ Subgroup Comparisons

Table 74: Question 10

	Gender		AAA overall (A)
	Female	Male	
	(A)	(B)	
Percent of respondents "somewhat" or "very" likely to remain in community throughout their retirement	78%	75%	76%

Table 75: Question 11

	Gender		AAA overall (A)
	Female	Male	
	(A)	(B)	
Percent of respondents who participated in or did the following at least once:			
Used a senior center in your community	26% B	17%	22%
Used a recreation center in your community	46%	46%	46%
Used a public library in your community	62% B	54%	59%
Used bus, rail, on-demand/senior transportation or other public transportation instead of driving	25%	26%	26%
Visited a neighborhood park	70%	71%	71%
Attended a local public meeting	35%	38%	36%
Watched (online or on television) a local public meeting	18%	16%	17%

Table 76: Question 12: Hours Spent Providing Care

	Gender		AAA overall (A)
	Female	Male	
	(A)	(B)	
Percent of respondents who provided at least 1 hour of care to...			
One or more individuals age 60 or older	31%	28%	30%
One or more individuals age 18 to 59	13%	14%	13%
One or more individuals under age 18	19%	15%	17%

Table 77: Question 13

	Gender		AAA overall (A)
	Female	Male	
	(A)	(B)	
Percent of respondents who spent at least 1 hour doing the following:			
Participating in a club (including book, dance, game and other social)	40% B	30%	36%
Participating in a civic group (including Elks, Kiwanis, Masons, etc.)	9%	12%	10%
Communicating/ visiting with friends and/or family	96%	95%	95%
Participating in religious or spiritual activities with others	51% B	43%	47%
Participating in a recreation program or group activity	50%	45%	48%
Providing help to friends or relatives	81%	79%	80%
Volunteering your time to some group/activity in your community	39%	38%	38%

Table 78: Question 14

	Gender		AAA overall (A)
	Female	Male	
	(A)	(B)	
Percent of respondents who "always" or "usually" do each of the following:			
Eat at least 5 portions of fruits and vegetables a day	42% B	34%	39%
Participate in moderate or vigorous physical activity	48%	56% A	51%
Receive assistance from someone almost every day	23%	22%	22%
Vote in local elections	90%	92%	91%

CASOA™ Subgroup Comparisons

Table 79: Question 15

Percent of respondents who do each of the following at least monthly	Gender		AAA overall (A)
	Female (A)	Male (B)	
Use email, texting or video to communicate	89%	87%	88%
Use social media (Facebook, Twitter, LinkedIn)	54%	41%	49%
Get the news or weather	86%	88%	87%
Shop, search for products and services	75%	80%	77%
Research or study a topic of interest	78%	83%	80%
Share opinions, post to a blog, review a product or service	28%	26%	27%
Attend an online class or training	11%	9%	10%
Work from home	19%	27%	23%
Banking online (paying bills, investing, etc.)	61%	68%	64%
Work from home	19%	27%	23%
Find info on community resources and events	49%	44%	47%
If you have a question, use Internet to the find the answer	79%	80%	80%
Look up health and medical information	56%	54%	55%
Communicate with government (seek services, get a license, discuss a problem)	12%	16%	13%
Sell goods and services online, advertise	6%	7%	6%
Find directions or look up a map	69%	74%	71%

Table 80: Question 16

Percent of respondents who feel "very" or "somewhat" comfortable doing each of the following:	Gender		AAA overall (A)
	Female (A)	Male (B)	
Using a computer laptop/desktop	93%	90%	91%
Using smartphone or tablet computer	88%	84%	86%
Accessing the Internet	93%	92%	93%
Using email	96%	93%	94%
Locating information online (bus schedules, weather, news, etc.)	90%	89%	90%
Using social networking sites (Facebook, Twitter, etc.)	78%	65%	73%

## Comparisons by County

Table 81: Question 1

Percent of respondents who rated the following as "excellent" or "good":	Adams	Arapahoe	Broomfield	Clear Creek	Denver	Douglas	Gilpin	Jefferson	AAA Overall
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	
How do you rate your community as a place to live?	76%	88% A	90% A	85%	87%	94% A	83%	92% A	87%
How do you rate your community as a place to retire?	60%	68%	78% A E G	64%	60%	80% A E G	54%	76% G	67%

Table 82: Question 2

Percent of respondents who rated the following as "excellent" or "good":	Adams	Arapahoe	Broomfield	Clear Creek	Denver	Douglas	Gilpin	Jefferson	AAA Overall
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	
Opportunities to volunteer	70%	75%	86% A	79%	71%	88% A	75%	85%	79%
Employment opportunities	41% D	43% D	52% D G	13%	34% D	60% D E G	30%	42% D	37%
Opportunities to enroll in skill-building or personal enrichment classes	57% D G	73% D E G	73% D E G	29%	48% G	68% D G	25%	65% D G	53%
Recreation opportunities (including games, arts and library services, etc.)	73%	81%	85% D	69%	73%	89% A D	77%	80%	78%
Fitness opportunities (including exercise classes and paths or trails, etc.)	75%	83%	86%	87%	75%	93% A E	80%	84%	83%
Opportunities to attend social events or activities	68%	64%	75% D	53%	65%	74% D	59%	65%	65%
Opportunities to attend religious or spiritual activities	72%	90% A E G	86%	77%	73%	89% A G	72%	87%	80%
Opportunities to attend or participate in meetings about local government or community matters	66%	67%	78%	62%	63%	70%	75%	69%	69%
Availability of affordable quality housing	20% D G	11%	16%	7%	20% G	16%	5%	17%	13%
Variety of housing options	34% D G	29% G	33% D G	14%	21%	44% D E G H	5%	26% G	25%
Availability of long-term care options	28% G	40% D G	40% D G	18%	41% D G	56% A D G H	2%	33% G	30%
Availability of daytime care options for older adults	44% D G	33% G	38% G	22% G	28% G	56% D E G	4%	33% G	29%

CASOA™ Subgroup Comparisons

Percent of respondents who rated the following as "excellent" or "good":	Adams	Arapahoe	Broomfield	Clear Creek	Denver	Douglas	Gilpin	Jefferson	AAA
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	Overall
Availability of information about resources for older adults	47%	47%	54%	36%	36%	59% D G	35%	40%	43%
Availability of financial and legal planning services	48% G	50% G	54% G	39%	40%	64% D G	21%	47% G	44%
Availability of affordable quality physical health care	60% D G	49% D G	64% D E G	26%	43% G	68% D E G	11%	48% D G	44%
Availability of affordable quality mental health care	47% D E G	44% D G	37% D G	13%	24%	58% D E G H	6%	31% G	30%
Availability of preventive health services (e.g., health screenings, flu shots, educational workshops)	63% D G	64% D G	65% D G	43%	57% G	78% D E G	34%	66% D G	57%
Availability of affordable quality food	60% G	62% G	66% D G	48% G	64% G	77% D G	31%	66% D G	58%
Sense of community	44%	54%	68% A E	67% A E	44%	64% A E	59%	52%	57%
Openness and acceptance of the community towards older residents of diverse backgrounds	46%	59%	64%	58%	47%	68% A	64%	57%	58%
Ease of travel by public transportation (bus, rail, on-demand/senior transportation) in your community	28% D G	34% D G	36% D G	11%	50% A B D F G	24% G	6%	36% D G	27%
Ease of walking in your community	63%	73% D G	80% D G H	49%	65%	74% D G	49%	60%	63%
Ease of getting to the places you usually have to visit	64%	67%	73% G	61%	64%	67%	55%	68%	65%
Overall feeling of safety in your community	69%	73%	84% A E	87% A B E	60%	92% A B E G H	76% E	73%	77%
Valuing older residents in your community	50%	53%	64% E	57%	40%	66% E	59%	59%	56%
Neighborliness of your community	44%	49%	61%	55%	46%	64% A	56%	60%	54%
Cost of living in your community	29%	27%	30%	23%	15%	26%	34% E	27%	27%
Availability of services at the senior center	61% E	55%	77% B E F G H	62% E	33%	51%	57% E	54%	58%
Quality of senior nutrition programs	58% E	38%	64% E H	44%	29%	45%	48%	32%	46%
Accessibility of long term care options that are open and accepting toward people of diverse backgrounds	54% D E G	38% G	40% G	20%	17%	58% D E G	5%	43% G	30%
Accessibility of daytime care options that are open and accepting toward people of diverse backgrounds	54% D E G	29%	48% G	25%	23%	41% G	6%	38% G	30%

CASOA™ Subgroup Comparisons

Table 83: Question 3

	Adams	Arapahoe	Broomfield	Clear Creek	Denver	Douglas	Gilpin	Jefferson	AAA Overall
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	
Percent of respondents who rated the overall quality of services to older adults as "excellent" or "good"	57%	58%	74% D E G	51%	49%	67%	48%	56%	57%

Table 84: Question 4

	Adams	Arapahoe	Broomfield	Clear Creek	Denver	Douglas	Gilpin	Jefferson	AAA Overall
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	
Percent of respondents who felt "somewhat" or "very" informed about the following									
Services and activities available to older adults	59%	47%	70% B E	63%	51%	61%	64% B	60%	60%
Long term care options (i.e. nursing homes, home care)	35%	38%	35%	39%	35%	36%	29%	40%	36%
Information on planning for the future	42%	46%	54% G	46%	44%	57% G	34%	44%	46%

Table 85: Question 5

	Adams	Arapahoe	Broomfield	Clear Creek	Denver	Douglas	Gilpin	Jefferson	AAA Overall
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	
Percent of respondents who rated the following as "excellent" or "good":									
How do you rate your overall physical health?	77%	78%	75%	85% E G	67%	82%	71%	82%	77%
How do you rate your overall mental health/emotional well being?	86%	85%	88%	93%	84%	89%	91%	91%	89%
How do you rate your overall quality of life?	77%	79%	84%	90% A	83%	90%	89%	83%	84%

Table 86: Question 6: Problems Faced by Older Adults

	Adams	Arapahoe	Broomfield	Clear Creek	Denver	Douglas	Gilpin	Jefferson	AAA Overall
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	
Percent of respondents who reported at least a "minor" problem with the following:									
Having housing to suit your needs	33% D F H	20%	23%	18%	20%	11%	24%	16%	21%
Your physical health	45%	58%	55%	52%	60%	56%	61%	55%	55%
Performing regular activities, including walking, eating and preparing meals	30%	27%	30%	21%	40% D F	22%	28%	27%	28%
Having enough food to eat	19% F	13%	8%	10%	18% F	2%	20% C F	9%	12%
Doing heavy or intense housework	55%	59%	57%	48%	53%	51%	52%	50%	53%

CASOA™ Subgroup Comparisons

Percent of respondents who reported at least a "minor" problem with the following:	Adams	Arapahoe	Broomfield	Clear Creek	Denver	Douglas	Gilpin	Jefferson	AAA
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	Overall
Having safe and affordable transportation available	29%	24%	29%	31%	34%	20%	41% B F H	22%	29%
No longer being able to drive	16%	19% D	15%	4%	26% D G H	12%	11%	11%	14%
Feeling depressed	42%	40%	36%	29%	42%	31%	38%	35%	36%
Experiencing confusion or forgetfulness	24%	33%	34%	33%	30%	28%	25%	26%	29%
Maintaining your home	35%	48%	39%	41%	38%	30%	40%	39%	39%
Maintaining your yard	42%	48%	38%	43%	38%	30%	38%	42%	40%
Finding productive or meaningful activities to do	44% D G	45% D G H	32%	27%	33%	31%	20%	27%	32%
Having friends or family you can rely on	35%	36%	27%	32%	36%	29%	31%	23%	31%
Falling or injuring yourself in your home	33% F	28%	23%	20%	29%	15%	28%	21%	25%
Finding affordable health insurance	43%	38%	41%	39%	37%	42%	48% H	28%	40%
Getting the health care you need	42% B H	23%	27%	35%	28%	33%	48% B C E H	23%	33%
Affording the medications you need	47% C E F	31%	29%	33%	28%	28%	40%	30%	33%
Figuring out which medications to take and when	8%	9%	11%	9%	16% H	10%	10%	4%	10%
Getting the oral health care you need	35%	27%	27%	30%	31%	20%	36%	24%	29%
Having tooth or mouth problems	37%	40%	36%	33%	40%	33%	37%	34%	36%
Getting the vision care you need	32% F	20%	29% F	26%	28%	12%	35% F H	18%	26%
Having enough money to meet daily expenses	48% D F	43% F	31%	30%	45% F	18%	46% D F	31%	37%
Having enough money to pay your property taxes	36% F G	24%	21%	23%	24%	16%	18%	21%	23%
Staying physically fit	56%	63% G	56%	47%	52%	48%	45%	52%	52%
Maintaining a healthy diet	43%	50% D	43%	33%	47%	31%	39%	41%	41%
Having interesting recreational or cultural activities to attend	44%	48%	37%	39%	45%	37%	38%	35%	40%
Having interesting social events or activities to attend	53%	46%	36%	43%	47%	39%	47%	43%	44%
Feeling bored	41%	48%	40%	34%	42%	38%	32%	37%	39%
Feeling like your voice is heard in the community	63%	62%	56%	50%	59%	48%	45%	54%	54%

CASOA™ Subgroup Comparisons

Percent of respondents who reported at least a "minor" problem with the following:	Adams	Arapahoe	Broomfield	Clear Creek	Denver	Douglas	Gilpin	Jefferson	AAA
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	Overall
Finding meaningful volunteer work	43% H	37%	28%	31%	40% H	30%	30%	18%	32%
Feeling physically burdened by providing care for another person	28%	28%	24%	17%	23%	26%	15%	27%	23%
Feeling emotionally burdened by providing care for another person	32%	28%	29%	24%	25%	29%	19%	32%	27%
Feeling financially burdened by providing care for another person	31% C	20%	15%	16%	25%	17%	17%	22%	20%
Feeling overwhelmed and/or exhausted when caring for another person	32%	38% G	29%	24%	21%	29%	19%	33%	28%
Dealing with legal issues	40%	35%	36%	27%	37%	23%	35%	33%	33%
Having adequate information or dealing with public programs such as Social Security, Medicare and Medicaid	54%	56%	49%	43%	47%	37%	49%	41%	47%
Finding work in retirement	41%	39%	32%	24%	26%	36%	40%	27%	33%
Building skills for paid or unpaid work	36%	27%	26%	20%	32%	28%	35%	20%	28%
Not knowing what services are available to older adults in your community	63%	63%	54%	63%	62%	62%	52%	64%	60%
Feeling lonely or isolated	42% D	33%	29%	23%	39%	33%	32%	29%	32%
Dealing with the loss of a close family member or friend	45% D F	42% D F	30%	22%	48% D F	22%	35%	35%	34%
Being a victim of crime	15%	18% F	8%	10%	24% C D F H	4%	14%	7%	12%
Being a victim of fraud or a scam	22%	21%	19%	18%	18%	13%	19%	16%	18%
Being physically or emotionally abused	16% D F G H	7%	8%	4%	13%	3%	4%	4%	7%
Dealing with financial planning issues	37%	47% D F	38%	27%	36%	25%	43% F	35%	36%
Being treated unfairly or discriminated against because of your age	33%	33%	30%	18%	33%	26%	23%	28%	28%

CASOA™ Subgroup Comparisons

Table 87: Question 7

	Adams	Arapahoe	Broomfield	Clear Creek	Denver	Douglas	Gilpin	Jefferson	AAA Overall
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	
Percent of respondents who spent at least 1 day...									
As a patient in a hospital	32% D	25%	20%	14%	33% D	20%	27%	19%	24%
In a nursing home or in-patient rehabilitation facility	11%	13%	7%	7%	16% G	6%	4%	9%	9%

Table 88: Question 8

	Adams	Arapahoe	Broomfield	Clear Creek	Denver	Douglas	Gilpin	Jefferson	AAA Overall
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	
Percent of respondents who had at least 1 fall in the past 12 months	31%	31%	30%	32%	48% C F H	21%	32%	28%	31%

Table 89: Question 9

	Adams	Arapahoe	Broomfield	Clear Creek	Denver	Douglas	Gilpin	Jefferson	AAA Overall
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	
Percent of respondents "somewhat" or "very" likely to recommend living in community	63%	76% D G	84% A D G	55%	70% G	76% D G	49%	83% A D G	68%

Table 90: Question 10

	Adams	Arapahoe	Broomfield	Clear Creek	Denver	Douglas	Gilpin	Jefferson	AAA Overall
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	
Percent of respondents "somewhat" or "very" likely to remain in community throughout their retirement	78%	76%	84% D G	64%	78%	79%	64%	73%	74%



CASOA™ Subgroup Comparisons

Table 91: Question 11

Percent of respondents who participated in or did the following at least once:	Adams	Arapahoe	Broomfield	Clear Creek	Denver	Douglas	Gilpin	Jefferson	AAA Overall
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	
Used a senior center in your community	32% B D E F	17%	34% B D E F H	12%	14%	10%	26% D F	17%	21%
Used a recreation center in your community	39%	37%	51%	46%	39%	49%	50%	42%	44%
Used a public library in your community	46%	59%	62% G	62% G	52%	68% A G	44%	60%	57%
Used bus, rail, on-demand/senior transportation or other public transportation instead of driving	31% G	29% G	31% G	18%	47% A B C D F G H	30% G	11%	30% G	27%
Visited a neighborhood park	63%	72% G	82% A G	75% G	75% G	74% G	51%	81% A G	71%
Attended a local public meeting	23%	27%	31%	53% A B C E F H	27%	34%	50% A B C E H	29%	35%
Watched (online or on television) a local public meeting	18%	17%	24% D G	7%	34% A B D G	20%	8%	21% D	18%

Table 92: Question 12: Hours Spent Providing Care

Percent of respondents who provided at least 1 hour of care to...	Adams	Arapahoe	Broomfield	Clear Creek	Denver	Douglas	Gilpin	Jefferson	AAA Overall
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	
One or more individuals age 60 or older	31%	33%	26%	27%	31%	39% G	22%	27%	29%
One or more individuals age 18 to 59	16%	16%	14%	13%	11%	13%	15%	17%	14%
One or more individuals under age 18	25% G	16%	23%	18%	15%	14%	11%	15%	17%

CASOA™ Subgroup Comparisons

Table 93: Question 13

Percent of respondents who spent at least 1 hour doing the following:	Adams (A)	Arapahoe (B)	Broomfield (C)	Clear Creek (D)	Denver (E)	Douglas (F)	Gilpin (G)	Jefferson (H)	AAA Overall
Participating in a club (including book, dance, game and other social)	33%	30%	36%	30%	40% G	36%	23%	32%	32%
Participating in a civic group (including Elks, Kiwanis, Masons, etc.)	9%	8%	7%	13%	11%	5%	14%	6%	9%
Communicating/ visiting with friends and/or family	89%	96%	97%	93%	89%	99% A E	97%	93%	94%
Participating in religious or spiritual activities with others	56% D G	56% D G	45% G	38%	47% G	45%	27%	59% D G	46%
Participating in a recreation program or group activity	48%	42%	51%	40%	56% G	48%	37%	54%	46%
Providing help to friends or relatives	81%	80%	81%	82%	74%	82%	86%	81%	81%
Volunteering your time to some group/activity in your community	32%	35%	32%	42%	33%	35%	45%	36%	37%

Table 94: Question 14

Percent of respondents who "always" or "usually" do each of the following:	Adams (A)	Arapahoe (B)	Broomfield (C)	Clear Creek (D)	Denver (E)	Douglas (F)	Gilpin (G)	Jefferson (H)	AAA Overall
Eat at least 5 portions of fruits and vegetables a day	36%	31%	40%	42%	34%	44%	34%	44%	38%
Participate in moderate or vigorous physical activity	40%	43%	48%	60% A B	50%	54%	63% A B	54%	52%
Receive assistance from someone almost every day	28%	25%	20%	17%	35% C D F G	18%	18%	24%	23%
Vote in local elections	87%	83%	92%	91%	84%	92%	95% B	90%	89%

CASOA™ Subgroup Comparisons

Table 95: Question 15

Percent of respondents who do each of the following at least monthly	Adams	Arapahoe	Broomfield	Clear Creek	Denver	Douglas	Gilpin	Jefferson	AAA Overall
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	
Use email, texting or video to communicate	71%	89% A	87% A	95% A C E	82% A	96% A C E G	88% A	90% A E	87%
Use social media (Facebook, Twitter, LinkedIn)	40%	53% A E	51% A	53% A E H	41%	67% A B C D E G H	53% A E	42%	50%
Get the news or weather	86%	89% E	90% E	90% E	78%	92% E	85%	89% E	88%
Shop, search for products and services	68%	73%	81% A E	81% A E	69%	85% A B E	81% A E	76%	77%
Research or study a topic of interest	69%	80% A E	78% A E	81% A E	66%	88% A C E	87% A E	85% A E	79%
Share opinions, post to a blog, review a product or service	24%	31%	35% A D	24%	30%	31%	35% A D	26%	29%
Attend an online class or training	5%	15% A E	11%	9%	8%	8%	12%	15% A E	10%
Work from home	11%	27% A E	27% A E	34% A E H	17%	28% A E	25% A	20%	24%
Banking online (paying bills, investing, etc.)	56%	64%	68% A E	61%	56%	73% A D E	72% A D E	64%	64%
Work from home	11%	27% A E	27% A E	34% A E H	17%	28% A E	25% A	20%	24%
Find info on community resources and events	32%	39%	57% A B D E	46% A	38%	60% A B D E	53% A B E	53% A B E	47%
If you have a question, use Internet to the find the answer	60%	73% A	83% A B E	87% A B E	72% A	88% A B E	85% A B E	81% A	79%
Look up health and medical information	42%	62% A D E	56% A	51%	46%	59% A E	57% A	61% A E	54%
Communicate with government (seek services, get a license, discuss a problem)	11%	19% A C D E	9%	11%	7%	13%	13%	18% C E	13%
Sell goods and services online, advertise	7%	7%	5%	4%	3%	8%	11% C D E	7%	6%
Find directions or look up a map	58%	76% A E	70% A E	74% A E	56%	83% A C E G	69% A E	78% A E	71%

CASOA™ Subgroup Comparisons

Table 96: Question 16

Percent of respondents who feel "very or "somewhat" comfortable doing each of the following:	Adams	Arapahoe	Broomfield	Clear Creek	Denver	Douglas	Gilpin	Jefferson	AAA Overall
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	
Using a computer laptop/desktop	84%	93% A	87%	92% A	86%	95% A C E	96% A C E	93% A E	91%
Using smartphone or tablet computer	89% C E	85%	81%	88% E	78%	91% C E	93% B C E	94% B C E	87%
Accessing the Internet	85%	91%	89%	97% A B C E	89%	97% A C E	95% A C E	94% A	92%
Using email	90%	94% E	93% E	96% A E	87%	96% E	95% E	97% A E	94%
Locating information online (bus schedules, weather, news, etc.)	86%	90% E	89% E	92% E	78%	93% E	95% A E	96% A C E	90%
Using social networking sites (Facebook, Twitter, etc.)	72%	74% E	72%	73% E	61%	84% E	82% E	72%	74%