

Board of Directors

Meeting date: March 18, 2026

Agenda Item #: 13

Ride Alliance Stage One Report Out

Agenda item type: Informational briefing

Summary

Ride Alliance SMART grant Stage 1 project report out.

Background

DRCOG received a grant award through the Strengthening Mobility and Revolutionizing Transportation (SMART) program in July 2024. The grant award of \$975,486 provides funding to upgrade and pilot the Ride Alliance Trip Exchange Hub. This project builds off work from previous funding opportunities used to develop the initial Trip Exchange.

The purpose of the Trip Exchange is to coordinate human service transportation trip requests across the region, reduce trip denials, create a no-wrong door approach for clients seeking services, and streamline reporting processes across human service transportation providers.

The project successfully enhanced the Trip Exchange platform and integrated transportation providers through a variety of methods including direct application programming interface, middleware, and CSV export-import processes. Ride Alliance completed the first ever 6-week pilot to test Trip Exchange functionality with actual clients and trips. Over 50 one-way trips were tested. Transportation providers who participated in the pilot included the DRCOG Area Agency on Aging transportation voucher program, Via Mobility Services, RTD FlexRide, and the North Front Range Metropolitan Planning Organization RideNoCo project.

The project has received approval from the Department of Transportation to extend the SMART Stage 1 project through June 30, 2026 to develop a public-facing interface for direct trip booking in the Trip Exchange.

Action by others

None

Previous discussion/action

None

Recommendation

None

Attachment(s)

Staff presentation

For more information

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